

The Illinois Tollway thanks you for your patience during construction. Stop in at an Oasis the week of December 14 to join in the celebration.

If you are unable to view this eNewsletter, [a version is available online](#) on the Illinois Tollway's Web site.



Customer Appreciation Events at Oases Thank You

While the Illinois Tollway celebrates new roads and more open lanes, we thank you, our customers, for your patience and for staying on the roadways during construction.

During the week of December 14 through 18, stop in for complimentary refreshments at an Oasis near you as we celebrate the completion of the Tollway's Rebuild & Widen Projects and the vital role you played in making it all possible. Each Oasis has one event scheduled at a specific date and time.

[Find out where and when Customer Appreciation Events will be held...](#)

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First All-Electronic Interchange Opened at Eola Road



At the end of November the Tollway opened the Eola Road Interchange on the Reagan Memorial Tollway (I-88). The new exit is between Farnsworth Avenue (on the east) and IL Route 59 (on the west).

The interchange reduces congestion on local roads and offers an incentive to new businesses and developments in the area. The budget was \$50 million, but the interchange was completed under budget at \$36 million.

December 2009

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Make Avoiding Violations Your New Year's Resolution

The new year is right around the corner. Help protect your account from violations.

Log on to your account at getipass.com and:

- Verify your billing and email addresses.
- Make sure your credit card information and expiration date are correct.
- Be sure that your correct license plate number and plate type are noted.

The Aurora/Naperville area has one of the highest concentrations of I-PASS users on the system, so making the interchange all electronic helps eliminate any congestion drivers might experience entering and exiting the Tollway.

Average mainline daily traffic numbers in this area have grown from 8,100 vehicles in 1970 to nearly 92,000 vehicles in 2008.

[Learn more about the Eola Interchange...](#)

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Construction Cones Disappear and New Lanes Are Opening Systemwide

Currently Wrapping Up



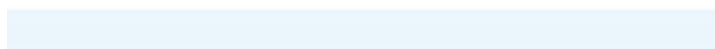
From Balmoral Avenue to Touhy Avenue construction is wrapping up. Drivers will have four lanes open in both directions.



Between the Aurora Toll Plaza and Orchard Road construction is nearing completion. Drivers now have three lanes open in both directions between IL Route 31 and Orchard Road, including the westbound Fox River Bridge.



The Cherry Valley Interchange project is complete. All ramps are now open allowing faster, safer, and more efficient travel.



The Complete Picture

As December progresses, all major roadway projects will be complete. Motorists will benefit from additional lanes on 120 miles of roadway. New lanes will have been added on the:

- Tri-State Tollway (I-94/I-294/I-80) between the Wisconsin state line and Balmoral Avenue, as well as 95th Street to the Indiana state



These simple steps can save your account from a violation notice.



[Log on to Update Your Account Now...](#)

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Holiday Season Hours

Customer Service Centers	
Dec. 24	7 a.m. - 6 p.m.
Dec. 25	CLOSED
Dec. 31	7 a.m. - 6 p.m.
Jan. 1	CLOSED

Customer Call Center	
Dec. 24	6 a.m. - 6 p.m.
Dec. 25	CLOSED
Dec. 31	6 a.m. - 6 p.m.
Jan. 1	CLOSED
1-800-UC-IPASS	

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line.

- Reagan Memorial Tollway (I-88) between York Road and IL Route 59, as well as Aurora to Orchard Road.
- Veterans Memorial Tollway (I-355) between 75th Street and Ogden Avenue.
- Jane Addams Memorial Tollway (I-90) between the South Beloit Toll Plaza and the Cherry Valley Interchange.

[Visit the Tollway's Web site to keep up-to-date on projects on your travel route...](#)

Motorists Cruise to the Malls as the Holiday Shopping Season Arrives

While your holiday travels may be congestion-free on the Tollway this season, it's still important to remember to slow down for winter conditions and watch out for snow plows working to clear the way.



There may not be construction on the Tollway, but you should still be mindful of other drivers, as they may not be taking the same precautions.

Additional safety tips:

- Wear a seat belt – it's the law.
- Clear away snow and ice from all windows, mirrors, and lights on your vehicle before beginning your travels.
- Increase the interval between your vehicle and the one in front of you to decrease your chances of a collision.

Should you need roadside assistance remember to call *999. For emergencies dial 911.

[For more winter travel tips...](#)

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The Illinois Tollway Wishes You a Safe and Happy Holiday Season.

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Up to the minute traffic by roadway—www.nbcchicago.com

Questions? [Contact us](#)
Illinois Tollway

Brighten Your Holidays With Complimentary Coffee

To celebrate this holiday season, the Illinois Tollway and its Oases vendor, ExxonMobil, are offering drivers a complimentary cup of coffee.



Mobil *On the Run*™ convenience stores will be offering free java from 9 p.m. on Christmas Eve to 6 a.m. on Christmas Day and 9 p.m. on New Year's Eve until 6 a.m. on New Year's Day. If you are traveling, stop in and grab a free cup of Joe.

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