

## Don't Forget to Take the [Toll Poll!](#)

If you are unable to view this eNewsletter, [a version is available online](#) on the Illinois Tollway's Web site.



## Road Safety Begins With... Knowing What to do After a Car Accident

Here are three simple rules:

1. **Move the car out of traffic and onto the shoulder**
2. Call the Illinois State Police at \*999
3. Remain in your car and wait for the Trooper

Don't wait for the Trooper to arrive to move onto the shoulder. Moving out of a live lane of traffic creates a safer environment for you and other motorists. Once the Trooper arrives, he or she will obtain all necessary information.

Should the accident be minor with no physical injuries, you can file a report over the phone by calling (630)241-6800 Ext. 5042. In this case, exit your vehicle safely away from traffic and exchange information with the other driver if necessary.

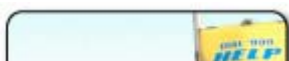
## and... Moving Over for Flashing Lights

Imagine how unsafe it might feel if you were trying to change your tire with cars and trucks barreling down the road just inches away from you.

The Troopers and roadway workers experience this daily and unfortunately most drivers forget to **Move Over** for emergency workers and **Slow Down** in work zones.

Slowing down may have little impact on your commute, but it makes a huge difference to those working on the roads.

Next time you see flashing lights



August 2010

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## Labor Day Weekend Safety Seat Events

Get your child safety seat checked before you head out Labor Day weekend and drive worry-free!

The Illinois Tollway and Illinois State Police District 15 are teaming up at select Oases locations.

Be sure to stop inside the Oasis for Safety Seat Treat specials and Illinois family getaway ideas.



[For dates and information](#)

or an emergency vehicle on the side of the road, **Move Over** and **Slow Down**. Not only can it save a life, it's the law.

Remember, the Work Zone Speed limit is 45 mph at all times, even when workers are not present.

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## I-PASS Milestones



The Tollway recently celebrated two important milestones.

There are now 3 million I-PASS accounts and 4 million active I-PASS transponders.

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## Transponder Replacement

The Tollway is assisting customers with swapping out old transponders. Notification letters are being mailed to eligible I-PASS customers, identifying transponders requiring replacement. Eligible customers must bring their old transponder and the notification letter into any Jewel-Osco store or [Illinois Tollway Customer Service Center](#) to receive a no-cost replacement.

**The I-PASS Transponder Replacement Program is a mandatory program for customers whose transponders have been identified as having reached the end of their service life.**



Don't delay! Be sure that you continue to receive the benefits of I-PASS. Transponders not replaced within 45 days of the date on the letter will be deactivated and continued use of that transponder will result in toll violations.

[For more information](#)

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## Understanding Your Driving Habits

The Toll Poll is a short survey designed to better understand our customers.

This month we are focusing on I-PASS customer habits relative to transponders. We consider your ideas, insight, and feedback vital planning components for future programs and services.

Please take a couple minutes to complete this survey.

[Take the Poll](#)

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## Construction Update



## I-PASS Customer Service at Chicago Premium Outlets!

Update your I-PASS while you shop at **Chicago Premium**

### What's Happening

An Intermittent Pavement Repair Project began in early August between the Kennedy Expressway (I-90) and Newburg Road in Rockford. Affected area repairs include grinding off the top layer of asphalt and patching with new asphalt. Work is scheduled to be complete later this fall.

### What it Means to Travelers

Work is scheduled during overnight hours only, Sundays through Fridays, beginning in the westbound direction. Once westbound repairs are complete, crews will begin work in the eastbound direction. Continuous lane closures are limited to a maximum of five miles at any given time to minimize the impact to traffic.

[For more information](#)



### What's Happening

Road and Bridge Rehabilitation work has begun on the Edens Spur (I-94) between the Tri-State Tollway (I-94) and Edens Expressway (I-94) in Cook County.

### What it Means to Travelers

Traffic in both directions on the Spur is reduced to a single lane. Entrance ramps from both the Tri-State Tollway and Edens Expressway also are reduced to a single lane.

[For more information](#)

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**Outlets** from 10 a.m. to 2 p.m. on Tuesday, August 24, and Wednesday, August 25.



Customer service representatives will be on hand to assist I-PASS customers with account updates and educate motorists on how to avoid violations.

Did you know more than 3,000 I-PASS account credit cards expire weekly? Be sure your account is current.

Stop in and let this team assist you in keeping your account in good standing.

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Up to the minute traffic by roadway—[www.nbcchicago.com](http://www.nbcchicago.com)

Questions? [Contact us](#)

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