

Tell us what you think about [texting while driving](#).

If you are unable to view this eNewsletter, [a version is available online](#) on the Illinois Tollway's Web site. To help prevent Tollway e-mails from getting caught in your spam filter, add mailer@mail2.getipass.com to your e-mail address book.



Help Avoid Violation Notices Mount Your Transponder

While driving on the Tollway, I-PASS users are required to have a properly mounted transponder in their vehicle. Your transponder is the connection to successful toll payments. Keep in mind, failure to have the transponder mounted puts you at risk of incurring violations. For your convenience, free mounting strips are available at all mainline Toll Plazas and Tollway Customer Service Centers.



How to avoid a toll violation notice:

- Mount the transponder to the inside windshield on either side of the rearview mirror.
- Make sure license plate and vehicle information is up-to-date on your I-PASS account.
- Verify your credit card number and expiration date are correct.

[Mounting Instructions](#)

[Update Your I-PASS Account](#)

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November 2010

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Make it count, please mount.

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Contributing to the well-being of the region and state.

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Participate in the Tentative 2011 Budget Hearing

The Tollway has released its Tentative 2011 Annual Budget.

Get informed and let us know what you think!

In Person:

Attend the Budget Hearing at Tollway Headquarters on November 15 at 4 p.m.



Texting Toll Poll

This month, we are asking readers to tell us more about their texting habits by responding to this short anonymous survey.

Via Webcast:

The hearing will stream live from the Tollway's Web site. We are offering a virtual public comment feature which will allow you to have your comments read aloud and/or entered into public record.

Online:

Can't make it? Go to the Tollway's Web site to view our Webinar.

[Read and comment on the budget](#)

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Your feedback is a vital component for planning future programs and services.

Did you know...

It is illegal for drivers under age 19 to use a cell phone while driving, unless in case of an emergency.



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Meeting Major Milestones



Road & Bridge Repair Project

What's Happening

All lanes are open between I-55 and Army Trail Road. Resurfacing and bridge repairs are complete.

What it Means to Travelers

No more lane closures during peak travel times on the mainline.



Edens Spur: Almost There

What's Happening

The west end between the Tri-State Tollway and Waukegan Road has reopened nearly two weeks ahead of schedule. Work east of Waukegan Road, including bridge work over the Union Pacific Railroad and Skokie Boulevard, is scheduled to be complete by the end of the year.

What it Means to Travelers

Two lanes will be open in each direction between Waukegan Road and the Tri-State Tollway.

[For more information](#)

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After a Crash...



Call the Illinois State Police at *999 from your mobile phone. Remain in your vehicle and wait for the Trooper.

[Find more information on what to do if you are in a minor accident](#)

November Hours



Veterans Day
Headquarters and
Customer Service Centers -
Closed*



Thanksgiving Day
Headquarters, Customer
Service Centers and
Customer Call Center -
Closed



Headquarters and
Customer Service Centers -
Closed*

*Call Center open 6 a.m. to 10 p.m.

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Learn About the Tollway's Roadmap to the Future

Last April, Executive Director Kristi Lafleur created the Illinois Tollway Strategic Advisory Team comprised of a diverse array of business, labor, transportation planning and advocacy and hospitality management interests.

Last month, the Team released its final report, titled [□ A Roadmap for the Future](#), [□](#) which is the culmination of five months of work by the 33-member team.

The Team developed specific recommendations in the following five priority areas:

- Promote the regional economy
- Foster environmental responsibility and sustainability in roadway and agency operations
- Increase collaboration with regional transportation and planning agencies
- Further transparency and accountability
- Enhance customer service for its 1.4 million daily drivers

We hope that you take a moment to [read this report](#).

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Tollway Job eAlerts

Want to work for the Tollway? A new service is available to help connect prospective employees with Tollway job postings.



Sign up to get e-mail notifications sent each time a new job is posted on the Tollway's Web site.

[Sign up now](#)

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Up-to-the-minute traffic by roadway—www.nbcchicago.com

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