

## Happy Holidays from the Illinois Tollway.

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### The More You Know Lights at Toll Plazas



**Question:** I went through a toll plaza yesterday and the blue and yellow lights came on. What does that mean?

**Answer:** Paying attention to the colored lights at toll plazas is a great way to help manage your I-PASS account.

- |                              |  |
|------------------------------|--|
| <b>Blue light</b>            | Completed I-PASS transaction.  |
| <b>Blue and yellow light</b> | Completed transaction, typically \$10 or less balance. Update your account.            |
| <b>Yellow light</b>          | No toll paid, no balance. Contact the Illinois Tollway.                                |
| <b>No light</b>              | No transponder signal. Dead battery or inactive account. Contact the Illinois Tollway. |

### Keep Your Account in Good Standing and Violation-Free

The Illinois Tollway works hard to help customers keep their I-PASS accounts in good standing. But, our efforts only reach customers if we have the correct contact information.

[Update account information online 24/7](#)

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### Stop Means Stop. Don't Be a Gate Crasher.

I-PASS transponders work in all lanes. However, you are required to come to a **complete stop** at manned tollbooths and



## December 2010

### In This Issue...

#### **Stop Means Stop:**

Follow stop signs at toll plazas.

#### **Winter Travel:**

Make sure you're prepared.

#### **Edens Spur Construction Complete:**

All lanes open.

### Holiday Hours



**Christmas Eve  
New Year's Eve**  
Headquarters and Customer Service Centers - **Closed\***



**Christmas Day  
New Year's Day**  
Headquarters, Customer Service Centers and Customer Call Center - **Closed**

\*Call Center open 8 a.m. to 5 p.m.

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### Join Us for Free Coffee at the Oases

The Illinois Tollway and several Oases vendors are offering drivers a complimentary small cup of coffee on Christmas



cash basket lanes for your safety, as well as the safety of other drivers and Tollway employees.

Lane gates do not rise until activated by the toll collector. Not stopping in lanes where stop signs are posted is against the law and may result in a ticket. In addition, gate crashing can cause damage to you or your vehicle.

[For more information](#)

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## We're Ready for Winter. Are You?



While the Illinois Tollway works hard to make holiday travel safe and congestion-free this season, we remind you to slow down for winter conditions and watch out for snowplows working to clear the way.

### Additional safety tips:

- Wear a seat belt. It's the law.
- Clear snow and ice from all windows, mirrors and vehicle lights before you drive.
- Increase the interval between your vehicle and the one in front of you to decrease the chances of a collision.
- For roadway assistance, dial \*999. For emergencies, dial 911.

[For more information](#)

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## Edens Spur Project Complete. On Time. On Budget.



The Edens Spur Roadway & Bridge Rehabilitation Project is complete on schedule and within budget with two lanes open in both directions between the Tri-State Tollway and Edens Expressway.



The \$16 million project included the rehabilitation and resurfacing

Eve from 9 p.m. to 6 a.m. and on New Year's Eve from 9 p.m. to 6 a.m.

- McDonald's\*
- Mobil On-the-Run™ convenience stores
- Starbucks

If you are traveling, stop in and grab a free cup of Joe.

\*Excludes O'Hare Oasis McDonald's.

[Find an Oasis on Your Way](#)

Sponsored by:



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## Roadside Emergency? Be Prepared.

Put together an emergency kit and keep it in your trunk. Include the basics:



- Cell phone and car charger
- Fold-up shovel
- Flashlight with extra batteries
- First aid kit
- Non-perishable food/water
- Blanket or sleeping bag
- Booster cables
- Duct tape
- Tow rope and bungee cord
- Multipurpose tool
- Emergency flares
- Sand or kitty litter

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## Find New Offerings at the Oases

Fannie May® kiosks are open for the holidays at the Lake Forest, O'Hare, Hinsdale and Chicago Southland Lincoln Oases.

Sbarro is now open at Lake Forest, with additional locations to follow.

Visit IM Wireless kiosks at Belvidere, and Chicago Southland Lincoln for charging stations, cellular phone accessories and more.

of five miles of pavement and rehabilitation of seven bridge structures.

[For more information](#)

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[For a list of all Oases vendors, locations and hours](#)

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Questions? [Contact us](#)  
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