

I-PASS customers receive more than 700,000 violation notices each year. Avoid violations. Update your account. It's easy.

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June 2011

Avoid violations.



**Update your account.
It's easy.**

I-PASS customers—now numbering more than 3 million—have a responsibility to keep their account information updated. And yet, more than half of all violations on the Illinois Tollway are from I-PASS customers. I-PASS customers receive more than 700,000 violation notices each year.

Save time, headaches and most of all—money by keeping your account information up to date.

Getting a violation notice from the Tollway is unpleasant, at best, and something the agency is working hard to prevent. Ultimately, our goal is to get more Tollway customers to update their I-PASS accounts so that violations do not occur.

How?

I-PASS transponders are tied to license plates. Most violations incurred by drivers with I-PASS are attributed to missing or incorrect license plate information. If the plate is not listed or listed incorrectly, a violation can occur.

What should you do to keep your I-PASS account up to date?

- Update license plate information
- Update address and contact information
- Update credit card information
- Add funds to your account

[Avoid violations. Update your account. It's easy.](#)

[Update your I-PASS account](#)

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**JUL
04 | HOLIDAY HOURS**

On July 4, in celebration of Independence Day:

Customer Service Centers and Tollway Headquarters will be closed.

Customer Call Center hours will be 8 a.m. to 6 p.m.



Tri-Level Bridge Project

Detour Begins

Early on Wednesday, July 6, the ramp bridge carrying southbound Tri-State Tollway (I-294) traffic to eastbound Jane Addams Memorial Tollway (I-90) will close, and a detour route will be in place through late 2011. Traffic cannot use the ramp while the bridge work is underway.

Work in 2011 includes replacement of concrete beams, bridge deck and bearings and concrete repair on the existing bridge substructure. The project will also require occasional closures on I-294 and I-90.

Detour route: Southbound I-294 traffic will be routed to westbound I-190, exit at Mannheim Road south, re-enter via the I-190 eastbound entrance ramp, then merge with eastbound I-90.

[Learn more](#)



Find a Full Menu of Fun at the Illinois Tollway Family Safety Fair

The Family Safety Fair will serve up safety clinics for all ages along with a full menu of fun on Saturday, July 16 from 10 a.m. to 2 p.m. at the Illinois Tollway Headquarters, 2700 Ogden Ave. in Downers Grove.

The free event offers free kids' identification cards and child safety seat inspections, roadway safety simulations and more.

Fun for Kids:

Travel Smart This Summer

Daily Lane Closures

www.illinoistollway.com
and 1-800-TOLL-FYI

Travel Times Incident Information

www.travelmidwest.com

E-Mail Alerts

www.nbcchicago.com

Roadside Assistance

Call *999

New Vendors Popping up at an Oasis Near You

Belvidere and Hinsdale
Ashby's Sterling Ice Cream

Lake Forest Oasis
Dairy Queen
Merry Berry

O'Hare Oasis
Jaffa Bakery

[Find more information](#)



K.I.S.S. Events Coming to a Location Near You

Illinois Tollway and Illinois State

- Get up close to Illinois State Police District 15's squad cars, motorcycles, Tactical Response Team and other Tollway vehicles at the Touch-a-Truck display
- Watch a K-9 demonstration
- Dance with Radio Disney's Rocking Road Crew, powered by J.U.L.I.E., call 8-1-1 before you dig
- Experience exhibits from the DuPage Children's Museum
- Enjoy healthy treats from Jewel-Osco
- Get your kicks with the Chicago Fire Soccer Club

Fun for Adults:

- Drive the distracted driving simulator and experience the impact texting has on your driving ability
- Pick up a *Drive Now. Text Later.* window decal
- Update your I-PASS account to avoid violations



[For more information](#)

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Plan Your "Statecation": Fun and Exciting Destinations along the Illinois Tollway

For customers looking for a fun getaway close to home, the Illinois Tollway and Illinois Office of Tourism have developed a menu of "statecation" ideas that include events and attractions to visit along the 286-mile Tollway system. Travelers will find an abundance of fun, budget-friendly events and attractions—many that are just a short drive away.

Police District 15 are bringing Kids' Identification and Safety Seat (K.I.S.S.) Events to the following locations:

**JUL
08**

**Jewel-Osco in
Libertyville**

**JUL
09**

**Safe Kids in
Winnebago County**

**JUL
15**

Jewel-Osco in DeKalb

**JUL
16**

**Illinois Tollway Family
Safety Fair in Downers
Grove**

Certified passenger safety technicians will provide safety seat inspections and installation. In addition, specially trained professionals will take kids' photographs and fingerprints and gather vital information to include on an I.D. card that can be referenced in an emergency.

[Find more event information](#)

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The Illinois Office of Tourism suggests these destinations:

- Aurora—Chicago Premium Outlets
- Chicago—Taste of Chicago
- Dixon—27th Annual Petunia Festival
- Glencoe—Chicago Botanic Garden
- Gurnee—Six Flags Great America
- Joliet—Harrah's Joliet Casino and Hotel
- Moline—John Deere Pavilion
- Rockford—Burpee Museum of Natural History
- Schaumburg—LEGOLAND Discovery Center
- St. Charles—Kane County Flea Market

[Learn more on the Enjoy Illinois Web site](#)

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E-mail Administration Center

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Up-to-the-minute traffic by roadway—www.nbcchicago.com

Questions? [Contact us](#)

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