



Illinois Tollway News You Can Use

Open Roads Ahead

January 2009

To be sure our e-mail reaches your inbox (not bulk or junk folders), please add info@openroadsahead.com to your address book.

Are You Receiving Personalized I-PASS Alerts?

Have you checked your I-PASS information online this year?



If you answered “no” you could be missing important information regarding your account.

In 2008, the Illinois Tollway sent out more than 30 million personalized I-PASS account alerts to customers via mail and e-mail. Alert information included:

- Expiring or expired credit card
- Declined credit card
- Low or negative I-PASS account balance

Make sure you receive I-PASS information specific to your account—**confirm that your mailing and e-mail addresses are correct.** Visit www.getipass.com or call 800-UC-IPASS (800-824-7277).

Potholes 101: A Motorist's Guide

How they happen – How the Tollway responds – How to avoid them



The Tollway is aware of the dramatic effect that potholes can have on travel. Potholes typically occur on older pavement and can appear overnight. Our maintenance crews mobilize to address the problem as quickly as possible.

[How do potholes form?](#)

[What does the Tollway do to repair potholes?](#)

[What can I do to protect my car from pothole damage?](#)

[What should I do as a result of damage to my vehicle?](#)

Roadway Rebuilding & Widening Resumes in Spring

On schedule for completion this year

At the first sign of spring, roadway work will resume to complete Rebuild & Widen projects from the \$6.3 billion Congestion-Relief Program—*Open Roads for a Faster Future.*

As we wrap up these projects on 50-year-old roads, additional lanes will increase capacity resulting in improved travel for Tollway motorists.

How will this affect your commute? Review scheduled spring construction information below.



TRI-STATE TOLLWAY (I-94/I-294/I-80)

South Tri-State

Northbound between 159th Street and 95th Street.

Central/North Tri-State

Southbound between Balmoral Avenue and Dempster Street.

Northbound between Dempster Street and Lake Cook Road and between Half Day Road and Grand Avenue.



JANE ADDAMS MEMORIAL TOLLWAY (I-90)

Westbound between Newburg Road and the South Beloit Toll Plaza. Construction also continues at the Cherry Valley Interchange at I-39.



REAGAN MEMORIAL TOLLWAY (I-88)

Eastbound between Finley Road and York Road.

Westbound between the Aurora Toll Plaza and Orchard Road, including rebuilding the old Fox River Bridge.



VETERANS MEMORIAL TOLLWAY (I-355)

Southbound between Ogden Avenue and 75th Street.

Continued updates on 2009 construction will be featured in upcoming issues of Open Roads Ahead. Thank you for your patience.

For additional information on construction systemwide, visit our website's [Projects by Roadway](#) section.

Winter Travel Q & A:

Why am I still driving 45?

Construction work takes place during winter months as weather allows. Noisewall construction, median work and bridge improvements continue through the winter and require a reduced speed limit of 45 m.p.h. Construction zone speed limits apply at all times, whether or not workers are present, for everyone's safety.



[Tollway Home](#) | [Construction](#)

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Up to the minute traffic by roadway — www.nbcchicago.com

Questions? [Contact Us](#)

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