



April/May 2008

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Support Illinois Veterans Veterans Memorial Tollway 8K in '08

The Veterans Memorial Tollway 8K Run/Walk/Roll event will take place Flag Day weekend on Sunday, June 15. The "8K in '08" on the Des Plaines River Valley Bridge is a unique opportunity for you and your family to support area veterans and their families. All proceeds from the run will be distributed by [SALUTE, Inc.](#), a locally based non-profit organization dedicated to increasing awareness and support for military personnel, veterans, and their families.



[Register to participate in the Run/Walk/Roll](#)

Toll Violation 101 for the I-PASS Account Holder I-PASS + Violations Notice = Account Needs Updating!



If you received a Toll Violation Notice in the mail and you are or were an I-PASS customer with an account in good standing (at the time of the violation(s) included on your notice) you may have received violations because your I-PASS account information is out of date. This happens most often because the credit card on your account has expired or you haven't registered all your license plates that are used with your I-PASS.

You do not need to schedule a hearing. However, you will have to speak with a Customer Service Representative to restore your good account status and dismiss the fines.

Visit a [Customer Service Center](#) (there are six throughout our system) or call 1-800-UC-IPASS (824-7277) to update all account information, including license plate numbers, plate type*, state of registration, and credit card expiration date. We recommend calling during non-peak hours. Non-peak call center times are Tuesday through Thursday, 6 p.m. - 10 p.m., and weekends, 8 a.m. - 5 p.m.

Provide your violation notice number(s) to a customer service representative, and they can update your account, debit your I-PASS account for the tolls and most likely dismiss the fines.

Note: If paying your violation online, you must pay the full amount listed on the violation notice (which includes the cost of the toll, plus applicable fines).

**If you have specialty plates, (e.g., environmental, pet-friendly, etc.) this needs to be specified on your account.*

[More information on how to pay a toll violation](#)

Work Zone Safety

Top Tips for Traveling in a Work Zone

As construction season gets under way, it is a good idea to review work zone safety tips. We have compiled the most important tips for you:

- Slow down-drive 45. Speeding is one of the major causes of work zone accidents. Reduced speed limits are in effect even when workers are not present.
- Keep a safe distance between your vehicle and the construction workers and their equipment.
- Pay attention to the signs. Roadways can take unexpected turns within construction zones.
- Stay alert and minimize distractions. Avoid talking on your cell phone in construction zones.
- Obey road crew flaggers. They will direct you as necessary.
- Be patient and stay calm. Remember today's road work will positively impact your future travel times.
- Expect the unexpected. Lanes change, people working close by, or normal speed limits may be reduced.
- Know before you go! Check your travel time before you hit the road. Up-to-date travel info is available through [GCM Travel](#) or set up daily alerts on [NBC5 Chicago's website](#).



[Learn more about traveling in work zones](#)

Is Your Child's Car Seat Safe?

Let Us Check It for You!

Let our certified experts check your child safety seat when you stop by one of our events. You need to bring:

- Your child safety seats
- The vehicle in which the child safety seats are or will be installed

What you can expect:

- Correct positioning and resizing to most effectively protect the child
- Information on recalls and recall detection
- Additional safety information and resources

The next two events will be held:



- Saturday, May 17 Spring Creek Toll Plaza on the Veterans Memorial Tollway (I-355)
- Thursday, May 29 Lake Forest Oasis on the Tri-State Tollway (I-294/I-94/I-80)

[View additional dates, locations and information for child safety seat events](#)

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Questions? [Contact Us](#)

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