

Informational Items

April 2020

Requesting Department: **Business Systems / I-PASS**
Description: **Renewal of Contract 17-0177 for Short Message Service ("SMS") for a three-year period (no increase; current value is \$245,200.00).**
Awarded to: **AT&T Mobility National Accounts LLC**
Amount: **\$0.00**
Procurement Method: **CMS Master Contract**

THA - Toll Highway Authority

P.O. Date: 7/31/2020

Purchase Order

| |
|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Release Order Number 18-448DOIT-ADMIN-P-367: 7 Master Contract? Y Master Con/Ref #: CMS793372S Contract/PO #: 4100104236 |
|-------------------------------------------------------------------------------------------------------------------------------------------------|

| | |
|----------------------------|-------------------------------------------------------------------------------------------------------|
| V E N D O R | Vendor Number: V00000079 AT&T Mobility National Accounts, LLC |
| | 555 E Cook St Floor 3 Springfield, IL 62703 ATTMobilitySOIVAP@list.att.com (217) 541-2553 |

| | |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------|
| S H I P T O | Ship To - CA 2700 Ogden Avenue Central Administration Downers Grove, IL 60515 US Email: (630) 241-6800 |
| | Contract Administrator PO Box 3094 Lisle, IL 60532-8094 US Email: ProInvoices@getipass.com (630) 241-6800 |

**VENDOR INSTRUCTIONS:
PURCHASE ORDER REQUIREMENTS - STATE OF ILLINOIS AGENCIES**

Prior to commencement of billable work, delivery of supplies or rendering of any service on a Purchase Order:
--Initial Purchase Order/Contract - All parties, including the State and vendor, must fully execute the contract in its entirety.
--Release from an existing Purchase Order/Contract - The vendor must receive a Purchase Order signed by the State Agency and attached in BidBuy. Note, for any additional requirements see specific State Agency instruction.

PURCHASE ORDERS REQUIREMENTS - OTHER PURCHASING ENTITIES
--Please see specific requirements provided by the purchasing entity.

| | | |
|------------------------------------------------------------------------------------------------------|------------------------------|---------------------------------------------------------------------------|
| Shipping Method: Shipping Terms: Solicitation (Bid) No.: N/A Release Begin Date: 03/24/2020 | Release End Date: 03/23/2023 | Freight Terms: Payment Terms: NA Delivery Calendar Day(s) A.R.O.: 1 |
|------------------------------------------------------------------------------------------------------|------------------------------|---------------------------------------------------------------------------|

| Item # 1 Class-Item 839-35 Zero dollar Renewal for a three (3) year term. See Attachment A of the contract | | | | | | | | |
|----------------------------------------------------------------------------------------------------------------------|---------------|-----|------------|----------------|----------|------------|---------|---------------|
| Quantity | Unit Price | UOM | Discount % | Total Discount | Tax Rate | Tax Amount | Freight | Total Cost |
| 1.00 | \$ 245,200.00 | EA | 0.00 % | \$ 0.00 | | \$ 0.00 | \$ 0.00 | \$ 245,200.00 |

TAX: \$ 0.00
FREIGHT: \$ 0.00
TOTAL: \$ 245,200.00

The undersigned agree to the Terms and Conditions as acknowledged by the Vendor and maintained in the State of Illinois' e-procurement system. This agreement consists of all terms as maintained in the state's e-procurement system inclusive of attached documents. The Vendor affirms that the Certifications and Financial Disclosures and Conflicts of Interest are true and accurate as of the date of the Vendor's execution of this Agreement. State documents will prevail in the event of a conflict between State and Vendor documents and information. The undersigned agree to the Terms and Conditions of this agreement:

OFFICIAL SIGNATURES:

Vendor Name: _____

Vendor
Signature: _____

Printed Name: _____

Title: _____

Phone #: _____

Email: _____

Date: _____

State of Illinois Agency or Other Purchasing Entity Procuring State Agency or Entity: _____ Illinois State Toll
Highway Authority

Official
Signature: _____

Printed Name: José R. Alvarez

Title: Executive Director

Designee Signature: _____

Printed Name: Eric Occomy

Title: Chief of Contract Services

Date: 09/25/2020

Legal
Signature: _____

Printed Name: _____

Title: _____

Date: _____

Fiscal
Signature: _____

Printed Name: _____

Title: _____

Date: _____

FOR STATE OF ILLINOIS USE ONLY:

Acq. Type: _____ Source Sel. Method: _____
Using Agency Funding Source: _____
Detailed Expenditure Object Code: _____
Approp. Acct Code: _____
Award Code: _____
Original Proc. Method: _____
Subcontractors Disclosed: _____
Subcontractors Utilized: _____
Publication Date: _____ Financing Needed: _____
IPG Cert/Disclosure Yes _____ No _____

APPROVED

By: Mary Hart

Phone#: (630) 241-6800

BUYER

THA - Toll Highway Authority

Internal Number: 2

Vendor Change Order #2

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|------------------------------------------------------|
| Release Order Number 18-448DOIT-ADMIN-P-367: 7 |
|------------------------------------------------------|

| | |
|----------------------------|------------------------------------------------------------------------------------------------------|
| V E N D O R | Vendor Number: V00000079 AT&T Mobility National Accounts, LLC |
| | 555 E Cook St Floor 3 Springfield, IL 62703 ATTMobiltySOIVAP@list.att.com (217) 541-2553 |

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|--------------------------------|--|
| S H I P T O | |
| | |
| B I L L T O | |
| | |

VENDOR INSTRUCTIONS:
PURCHASE ORDER REQUIREMENTS - STATE OF ILLINOIS AGENCIES

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 --Please see specific requirements provided by the purchasing entity.

| | | |
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| Shipping Method: Shipping Terms: Solicitation (Bid) No.: N/A Release Begin Date: 03/24/2020 | Release End Date: 03/23/2023 | Freight Terms: Payment Terms: NA Delivery Calendar Day(s) A.R.O.: 1 |
|------------------------------------------------------------------------------------------------------|------------------------------|---------------------------------------------------------------------------|

PO Administrative Changes: (see Change Order tab for additional detail)
 Custom Field: Custom Field changed from "205445.09" to "245200.00"

Item # 1
 Change Details: (see Change Order tab for additional detail)
 Unit Cost changed from "205445.09000" to "245200.0"
 Material Master #:
 Class-Item 839-35

| Quantity | Unit Price | UOM | Discount % | Total Discount | Tax Rate | Tax Amount | Freight | Total Cost |
|----------|---------------|-----|------------|----------------|----------|------------|---------|---------------|
| | \$ 39,754.91 | | | | | | | \$ 39,754.91 |
| 1.00 | \$ 245,200.00 | EA | 0.000% | \$ 0.00 | 0.000% | \$ 0.00 | \$ 0.00 | \$ 245,200.00 |

TAX: \$ 0.00
FREIGHT: \$ 0.00
TOTAL: \$ 39,754.91

APPROVED

By: Mary Hart

Phone#: (630) 241-6800

BUYER

Signature 
Eric Occomy (Sep 25, 2020 12:18 CDT)

Email: EOccomy@getipass.com

Illinois Tollway Messaging Program

AT&T Global Smart Messaging Suite

August 30, 2017

CMS Contract #: CMS793372S

1 AT&T GLOBAL SMART MESSAGING SUITE QUOTE

This document is a summary of the program and approved pricing associated with CMS Contract # CMS793372S.

2 ADVANCED MESSAGING WITH AT&T'S GLOBAL SMART MESSAGING SUITE

Our Advanced Messaging platform Global Smart Messaging Suite is a messaging solution that includes SMS, MMS and Voice Messaging. This solution resides as a Cloud Service between our customer and the mobile user, allowing complex, 1-way or 2-way messaging to occur efficiently and cost effectively.

Our Service can send messaging to subscribers domestically and internationally. We are a leader in the industry and are the Messaging Platform of choice for many Fortune 500 companies. Our GSMS platform will send ~1 billion SMS messages in 2017.

3 FEATURES OF AT&T'S GLOBAL SMART MESSAGING SUITE (GSMS)

AT&T's GSMS solution has a wide variety of features that enable the solution to scale from smaller SMS only programs to larger programs that use MMS, Inbound logic and more.

- Cloud-based Software-as-a-Service (SaaS) solution
- SMS, MMS, Voice to wireless and wireline phone numbers, and Email
- Two-way (or one way) SMS messaging, allowing both outbound to mobile users and inbound to customer as required.
- Wide range of API's to integrate and automate messaging, including HTTP(S), SMTP, SMPP, FTP, WSDL and more.
- Easy to use Web Based Portal with simple and secure logins.
- Ad Hoc and Automated Reporting enable Customer to review messaging performance
- Messaging data is archived for 90 days and can be sent back to customer automatically
- Critical Management of Opt-In/Opt-Out consent profiles.
- All-in-one Messaging program from a name you trust – AT&T.

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4 HOW GSMS WORKS

AT&T's Global Smart Messaging Suite is a cloud based enterprise grade messaging solution that resides between our Enterprise Customer Database and the mobile subscriber/user. This type of messaging is known as Application-to-Peer messaging (A2P). Consumer messaging is known as Peer-to-Peer SMS messaging.



The first link in the A2P Messaging Chain: Every customer is different – the database types vary widely. GSMS has a diverse set of API's available to enable us to transfer information between our Customers' data system and GSMS.

The second link in our A2P Messaging chain: The messaging information is processed by our GSMS messaging engine and we push the messages to the wireless carrier network – both domestically and globally.

5 AT&T PROGRAM TEAM

Our Advances Messaging platform has a dedicated team of technical and customer support staff. This includes an AT&T Messaging Consultant and a Messaging Program Manager to step through the processes and deployment activities with our Customer.

- We collaborate with our customers to understand their specific use-case, integration needs and goals for the SMS Program.
- We manage domestic and international shortcodes, enabling the customer to focus on program development and integration without the concern for shortcode certification and maintenance.
- We have a core account team that supports all aspects of the program from initial program paperwork, shortcode submittals, to integration and deployment and customer training.
- We have a GSMS only 24/7 Customer Support team that supports the platform. This includes billing and platform support, as well as notification of maintenance windows, etc.
- We have Professional Services available for assistance with more complex integration efforts.

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6 AT&T GSMS PLATFORM SECURITY

During the implementation of the current USPS program, AT&T and the USPS coordinated on a security review and determined the GSMS met USPS requirements. Below is a short summary of the GSMS platform security.

GSMS Data Centers

- We utilize two data centers and data is backed up with a hot standby database as well as backed up to file at both sites. We have site redundancy and site geo-redundancy.
- Our Data Centers have both the SAS70 Type II and the SSAE 16 Type II SOC 1 certification.
- The security at these sites includes biometric verification, badge verification, security personnel, and more.

GSMS Platform

- The GSMS platform is architected using secure multi-tier secure architecture. All data is stored in a secure zone. To access the data all customers must connect to the platform through the DMZ tier. Customers can only access their own data and are required to have valid username and password for strong authentication and valid user account with the right privileges to be able to access the data.
- Running in a public cloud, connectivity to the platform is established over secure SSL channels including HTTPS, FTPS and SFTP and requires authentication.

7 PRICING FOR THE ILLINOIS TOLLWAY PROGRAM

Below is our pricing for the Global Smart Messaging Suite platform. **Pricing is valid through October 27, 2017.**

One-Time Costs

- \$3,300 GSMS Initial Set-up Fee (One-time Charge) for the GSMS Platform

Monthly Costs for Messaging within the USA

- \$880.00 per month (\$10,560 per year) GSMS Application Software Fee which also includes:
 - First 10,000 messages per month at no cost
 - One API based connection (HTTP/S, SMPP, SMTP, WSDL or REST)
 - Advanced Reporting and Analytics
 - 24x7 technical support
 - Access to Voice Messaging (additional charges on a per minute basis)
- \$585.00 per month (\$7,020 per year) Non Vanity USA Shortcode Leasing Fee (Domestic USA carriers only)

| <u>Messages/per Month(North America)</u> | <u>Price per message</u> |
|------------------------------------------|--------------------------------|
| 0 – 10,000 per month | Included each month at No Cost |
| 10,001 – 1,000,000 per month | \$0.013 per SMS message |
| 1,000,001 – 5,000,000 per month | \$0.011 per SMS message |
| 5,000,001 + per month | \$0.009 per SMS message |

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Optional Monthly Costs for Messaging within the USA

- MMS per message per month = \$0.13 per message
- Voice Messaging per message per month = \$0.04 per minute
- Monthly lease fee for Vanity US Standalone SMS cross-carrier short code = \$1,165/month
- Monthly lease fee for Random US MMS + SMS cross-carrier random short code = \$1,150/mo
- Monthly lease fee for Vanity US MMS + SMS cross-carrier vanity short code = \$1,725/mo
- Professional Services for additional assistance with custom setup and integration = \$240-\$300 per hour

PLEASE SEE AT&T GLOBAL SMART MESSAGING SUITE PRODUCT BRIEF FOR ADDITIONAL INFORMATION AND TERMS AND CONDITIONS:

<https://www.business.att.com/enterprise/Service/mobility-services/mobile-messaging/gsms/>

Jeff Kyle
Strategic Account Lead 3 – State of Illinois
AT&T Government & Education Solutions

AT&T
555 E. Cook St, Springfield, IL 62703
p 815 685 5235 | jk8819@att.com

Carla Poani
Strategic Account Lead 3 – State of Illinois
AT&T Government & Education Solutions

AT&T
555 E. Cook St, Springfield, IL 62703
p 217 541 2553 | cp1547@att.com

