Informational Items April 2020

Requesting Department:	Business Systems / I-PASS
Description:	Renewal of Contract 17-0177 for Short Message Service ("SMS") for a three-year period (no increase; current value is \$245,200.00).
Awarded to:	AT&T Mobility National Accounts LLC
Amount:	(\$0.00)
Procurement Method:	CMS Master Contract

THA - Toll Highway Authority

P.O. Date: 7/31/2020

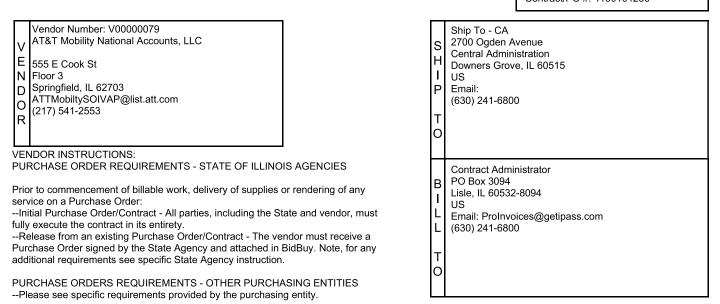
Purchase Order

Release Order Number

18-448DOIT-ADMIN-P-367: 7

Master Contract? Y

Master Con/Ref #: CMS793372S Contract/PO #: 4100104236



Shipping Method: Shipping Terms:		Freight Terms: Payment Terms: NA
Solicitation (Bid) No.: N/A Release Begin Date: 03/24/2020	Release End Date: 03/23/2023	Delivery Calendar Day(s) A.R.O.: 1
Item # 1		

Class-Item 839-35

Zero dollar Renewal for a three (3) year term. See Attachment A of the contract

Quantity	Unit Price	UOM	Discount %	Total Discount	Tax Rate	Tax Amount	Freight	Total Cost
1.00	\$ 245,200.00	EA	0.00 %	\$ 0.00		\$ 0.00	\$ 0.00	\$ 245,200.00

TAX:	\$ 0.00
FREIGHT:	\$ 0.00
TOTAL:	\$ 245,200.00

The undersigned agree to the Terms and Conditions as acknowledged by the Vendor and maintained in the State of Illinois' e-procurement system. This agreement consists of all terms as maintained in the state's e-procurement system inclusive of attached documents. The Vendor affirms that the Certifications and Financial Disclosures and Conflicts of Interest are true and accurate as of the date of the Vendor's execution of this Agreement. State documents will prevail in the event of a conflict between State and Vendor documents and information. The undersigned agree to the Terms and Conditions of this agreement:

Illinois State Toll

OFFICIAL SIGNATURES:

Vendor Name:	
Vendor Signature:	
Printed Name:	
Title:	
Phone #:	
Email:	
Date:	

State of Illinois Agency or Other Purchasing Entity Procuring<u>State Agency or Entity</u>:

Procuring State Ad	ency or Entity:	ighway Authority
Official Signature		
Printed Name:	José R. Alvarez	
Title:	Executive Director	
Designee Signature	9:	
Printed Name:	Eric Occomy	
Title:	Chief of Contract Services	
Date:		_
Legal		_
Printed Name:		
Title:		
Date:		_
Fiscal Signature:		
Printed Name:		
Title:		
Date:		-
FOR STATE OF ILI	LINOIS USE ONLY:	
Using Agency Func Detailed Expenditur	Source Sel. Method: ling Source: re Object Code: :	

Financing Needed:

No

Original Proc. Method: Subcontractors Disclosed: Subcontractors Utilized: Publication Date:

IPG Cert/Disclosure Yes

APPROVED

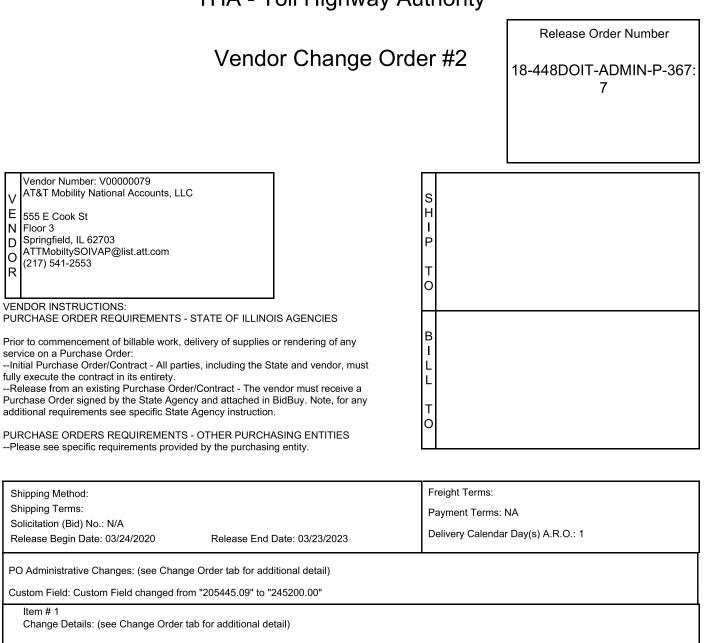
By: Mary Hart

Phone#: (630) 241-6800

BUYER

THA - Toll Highway Authority

Internal Number: 2



Unit Cost changed from "205445.09000" to "245200.0" Material Master #: Class-Item 839-35

Quantity	Unit Price	UOM	Discount %	Total Discount	Tax Rate	Tax Amount	Freight	Total Cost
	\$ 39,754.91							\$ 39,754.91
1.00	\$ 245,200.00	EA	0.000%	\$ 0.00	0.000%	\$ 0.00	\$ 0.00	\$ 245,200.00

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 TAX:
 \$ 0.00

 FREIGHT:
 \$ 0.00

 TOTAL:
 \$ 39,754.91

APPROVED

By: Mary Hart

Phone#: (630) 241-6800

BUYER



Illinois Tollway Messaging Program

AT&T Global Smart Messaging Suite

August 30, 2017

CMS Contract #: CMS793372S

1 AT&T GLOBAL SMART MESSAGING SUITE QUOTE

This document is a summary of the program and approved pricing associated with CMS Contract # CMS7933725.

2 ADVANCED MESSAGING WITH AT&T'S GLOBAL SMART MESSAGING SUITE

Our Advanced Messaging platform Global Smart Messaging Suite is a messaging solution that includes SMS, MMS and Voice Messaging. This solution resides as a Cloud Service between our customer and the mobile user, allowing complex, 1-way or 2-way messaging to occur efficiently and cost effectively.

Our Service can send messaging to subscribers domestically and internationally. We are a leader in the industry and are the Messaging Platform of choice for many Fortune 500 companies. Our GSMS platform will send ~1 billion SMS messages in 2017.

3 FEATURES OF AT&T'S GLOBAL SMART MESSAGING SUITE (GSMS)

AT&T's GSMS solution has a wide variety of features that enable the solution to scale from smaller SMS only programs to larger programs that use MMS, Inbound logic and more.

- Cloud-based Software-as-a-Service (SaaS) solution
- SMS, MMS, Voice to wireless and wireline phone numbers, and Email
- Two-way (or one way) SMS messaging, allowing both outbound to mobile users and inbound to customer as required.
- Wide range of API's to integrate and automate messaging, including HTTP(S), SMTP, SMPP, FTP, WSDL and more.
- Easy to use Web Based Portal with simple and secure logins.
- Ad Hoc and Automated Reporting enable Customer to review messaging performance
- Messaging data is archived for 90 days and can be sent back to customer automatically
- Critical Management of Opt-In/Opt-Out consent profiles.
- All-in-one Messaging program from a name you trust AT&T.

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4 How GSMS WORKS

AT&T's Global Smart Messaging Suite is a cloud based enterprise grade messaging solution that resides between our Enterprise Customer Database and the mobile subscriber/user. This type of messaging is known as Application-to-Peer messaging (A2P). Consumer messaging is known as Peer-to-Peer SMS messaging.



The first link in the A2P Messaging Chain: Every customer is different – the database types vary widely. GSMS has a diverse set of API's available to enable us to transfer information between our Customers' data system and GSMS.

The second link in our A2P Messaging chain: The messaging information is processed by our GSMS messaging engine and we push the messages to the wireless carrier network – both domestically and globally.

5 AT&T PROGRAM TEAM

Our Advances Messaging platform has a dedicated team of technical and customer support staff. This includes an AT&T Messaging Consultant and a Messaging Program Manager to step through the processes and deployment activities with our Customer.

- We collaborate with our customers to understand their specific use-case, integration needs and goals for the SMS Program.
- We manage domestic and international shortcodes, enabling the customer to focus on program development and integration without the concern for shortcode certification and maintenance.
- We have a core account team that supports all aspects of the program from initial program paperwork, shortcode submittals, to integration and deployment and customer training.
- We have a GSMS only 24/7 Customer Support team that supports the platform. This includes billing and platform support, as well at notification of maintenance windows, etc.
- We have Professional Services available for assistance with more complex integration efforts.

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6 AT&T GSMS PLATFORM SECURITY

During the implementation of the current USPS program, AT&T and the USPS coordinated on a security review and determined the GSMS met USPS requirements. Below is a short summary of the GSMS platform security.

GSMS Data Centers

- We utilize two data centers and data is backed up with a hot standby database as well as backed up to file at both sites. We have site redundancy and site geo-redundancy.
- Our Data Centers have both the SAS70 Type II and the SSAE 16 Type II SOC 1 certification.
- The security at these sites includes biometric verification, badge verification, security personnel, and more.

GSMS Platform

- The GSMS platform is architected using secure multi-tier secure architecture. All data is stored in a secure zone. To access the data all customers must connect to the platform through the DMZ tier. Customers can only access their own data and are required to have valid username and password for strong authentication and valid user account with the right privileges to be able to access the data.
- Running in a public cloud, connectivity to the platform is established over secure SSL channels including HTTPS, FTPS and SFTP and requires authentication.

7 PRICING FOR THE ILLINOIS TOLLWAY PROGRAM

Below is our pricing for the Global Smart Messaging Suite platform. Pricing is valid through October 27, 2017.

One-Time Costs

• \$3,300 GSMS Initial Set-up Fee (One-time Charge) for the GSMS Platform

Monthly Costs for Messaging within the USA

- \$880.00 per month (\$10,560 per year) GSMS Application Software Fee which also includes:
 - o First 10,000 messages per month at no cost
 - One API based connection (HTTP/S, SMPP, SMTP, WSDL or REST)
 - o Advanced Reporting and Analytics
 - o 24x7 technical support
 - o Access to Voice Messaging (additional charges on a per minute basis)
- \$585.00 per month (\$7,020 per year) Non Vanity USA Shortcode Leasing Fee (Domestic USA carriers only)

۲	Messages/per Month(North America)	Price per message		
	0 – 10,000 per month	Included each month at No Cost		
	10,001 – 1,000,000 per month	\$0.013 per SMS message		
	1,000,001 – 5,000,000 per month	\$0.011 per SMS message		
	5,000,001 + per month	\$0.009 per SMS message		

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Optional Monthly Costs for Messaging within the USA

- MMS per message per month = \$0.13 per message
- Voice Messaging per message per month = \$0.04 per minute
- Monthly lease fee for Vanity US Standalone SMS cross-carrier short code = \$1,165/month
- Monthly lease fee for <u>Random</u> US <u>MMS</u> + <u>SMS</u> cross-carrier random short code = \$1,150/mo
- Monthly lease fee for <u>Vanity</u> US <u>MMS</u> + <u>SMS</u> cross-carrier vanity short code = \$1,725/mo
- Professional Services for additional assistance with custom setup and integration = \$240-\$300 per hour

PLEASE SEE AT&T GLOBAL SMART MESSAGING SUITE PRODUCT BRIEF FOR ADDITIONAL INFORMATION AND TERMS AND CONDITIONS:

https://www.business.att.com/enterprise/Service/mobility-services/mobile-messaging/gsms/

Jeff Kyle Strategic Account Lead 3 – State of Illinois AT&T Government & Education Solutions

Carla Poani Strategic Account Lead 3 – State of Illinois AT&T Government & Education Solutions

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