

## **Informational Items**

May 2020

Requesting Department: Communications  
Description: For the Tollway's estimated requirement of Contract 20-0046 for Social Media Management Services for a one-year period.  
Awarded to: Carahsoft Technology Corp.  
Amount: \$11,904.19  
Procurement Method: Order Against Master Contract

# THA - Toll Highway Authority

## Purchase Order

Release Order Number  <b>18-510CPOGS-CPOGS-P-1938:27</b>  Master Contract? Y Master Con/Ref #: 18CPOGS006 Contract/PO #:
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V E N D O R	Vendor Number: V00002000 Carahsoft Technology Corporation
	11493 Sunset Hills Road Suite 100 Reston, VA 20190 omteam@carahsoft.com (703) 871-8500

S H I P T O	Ship To - CA 2700 Ogden Avenue Central Administration Downers Grove, IL 60515 US Email: (630) 241-6800
	Contract Administrator PO Box 3094 Lisle, IL 60532-8094 US Email: ProInvoices@getipass.com (630) 241-6800

**VENDOR INSTRUCTIONS:**  
**PURCHASE ORDER REQUIREMENTS - STATE OF ILLINOIS AGENCIES**

Prior to commencement of billable work, delivery of supplies or rendering of any service on a Purchase Order:  
--Initial Purchase Order/Contract - All parties, including the State and vendor, must fully execute the contract in its entirety.  
--Release from an existing Purchase Order/Contract - The vendor must receive a Purchase Order signed by the State Agency and attached in BidBuy. Note, for any additional requirements see specific State Agency instruction.

**PURCHASE ORDERS REQUIREMENTS - OTHER PURCHASING ENTITIES**  
--Please see specific requirements provided by the purchasing entity.

Shipping Method: Shipping Terms: Solicitation (Bid) No.: N/A Release Begin Date: 08/27/2020	Release End Date: 08/26/2021	Freight Terms: Payment Terms: NA Delivery Calendar Day(s) A.R.O.: 1
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Item # 1 Class-Item 208-11  Computer Software for Microcomputers - Application Software-Social Studio - Social Accounts-part # 200004709, per attached quote								
Quantity	Unit Price	UOM	Discount %	Total Discount Amt.	Tax Rate	Tax Amount	Freight	Total Cost
13.00	\$ 31.91	EA	0.00 %	\$ 0.00		\$ 0.00	\$ 0.00	\$ 414.83

Item # 2 Class-Item 208-11  Computer Software for Microcomputers - Application Software-Social Studio- Publish, Listen & Engage Basic-part # 200004688, per attached quote								
Quantity	Unit Price	UOM	Discount %	Total Discount Amt.	Tax Rate	Tax Amount	Freight	Total Cost
1.00	\$ 11,489.36	EA	0.00 %	\$ 0.00		\$ 0.00	\$ 0.00	\$ 11,489.36

TAX:	\$ 0.00
FREIGHT:	\$ 0.00
TOTAL:	\$ 11,904.19

The undersigned agree to the Terms and Conditions as acknowledged by the Vendor and maintained in the State of Illinois' e-procurement system. This agreement consists of all terms as maintained in the state's e-procurement system inclusive of attached documents. The Vendor affirms that the Certifications and Financial Disclosures and Conflicts of Interest are true and accurate as of the date of the Vendor's execution of this Agreement. State documents will prevail in the event of a conflict between State and Vendor documents and information. The undersigned agree to the Terms and Conditions of this agreement.

OFFICIAL SIGNATURES:

Vendor Name: Carahsoft Technology Corporation

Vendor Signature: 

Printed Name: Victoria Ritter

Title: Renewals Manager

Phone #: 703-673-3513

Email: victoria.ritter@carahsoft.com

Date: 6/30/2020

State of Illinois Agency or Other Purchasing Entity Procuring State Agency or Entity:

Illinois State Toll Highway Authority

Official Signature: 

Printed Name: José R. Alvarez

Title: Executive Director

Designee Signature: 

Printed Name: Eric Occomy

Title: Chief of Contract Services

Date: 7/21/2020

Legal Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Fiscal Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

FOR STATE OF ILLINOIS USE ONLY:

Acq. Type: \_\_\_\_\_ Source Sel. Method: \_\_\_\_\_  
Using Agency Funding Source: \_\_\_\_\_  
Detailed Expenditure Object Code: \_\_\_\_\_  
Approp. Acct Code: \_\_\_\_\_  
Award Code: \_\_\_\_\_  
Original Proc. Method: \_\_\_\_\_  
Subcontractors Disclosed: \_\_\_\_\_  
Subcontractors Utilized: \_\_\_\_\_  
Publication Date: \_\_\_\_\_ Financing Needed: \_\_\_\_\_  
IPG Cert/Disclosure Yes \_\_\_\_\_ No \_\_\_\_\_

APPROVED

By: Sonja Wolniakowski

Phone#: (630) 241-6800

BUYER

# Government - Price Quotation

## Salesforce.com Government at Carahsoft



Carahsoft Technology Corp.  
 11493 SUNSET HILLS ROAD | Suite 100 | Reston, Virginia 20190  
 Phone (703) 871-8500 | Fax (703) 871-8505 | Toll Free (888) 662-2724  
 www.carahsoft.com | sales@carahsoft.com

**TO:** Sonja Wolniakowski  
 Buyer  
 Illinois Tollway  
 2700 Ogden Avenue  
 Downers Grove, IL 60515 USA

**FROM:** Dianne Spiva  
 Carahsoft Technology Corp.  
 11493 Sunset Hills Road  
 Suite 100  
 Reston, Virginia 20190

**EMAIL:** Sonja.Wolniak@getipass.com

**EMAIL:** Dianne.Spiva@carahsoft.com

**PHONE:** (630) 241-6800 **FAX:** (630) 505-9270

**PHONE:** (703) 673-3537 **FAX:** (703) 871-8505

**TERMS:** Contract Number: NVP-2018-CLOUD-0002  
 NASPO Master Contract Number: AR2472  
 Contract Term: 08/07/2017 to 09/16/2026  
 Shipping Point: FOB Destination  
 Credit Cards: VISA/MasterCard/AMEX  
 Remit To: Same as Above  
 Payment Terms: Net 30 (On Approved Credit)  
 Sales Tax May Apply

**QUOTE NO:** 21744853  
**QUOTE DATE:** 04/15/2020  
**QUOTE EXPIRES:** 08/22/2020  
**RFQ NO:**  
**SHIPPING:** ESD  
**TOTAL PRICE:** \$11,904.19

**TOTAL QUOTE:** \$11,904.19

LINE NO.	PART NO.	DESCRIPTION	-	QUOTE PRICE	QTY	EXTENDED PRICE
1	200004709	Social Studio - Social Accounts Start Date: 08/27/2020 End Date: 08/26/2021		\$31.91 OM	13	\$414.83
2	200004688	Social Studio- Publish, Listen & Engage Basic Start Date: 08/27/2020 End Date: 08/26/2021		\$11,489.36 OM	1	\$11,489.36
<b>SUBTOTAL:</b>						\$11,904.19
<b>TOTAL PRICE:</b>						\$11,904.19
<b>TOTAL QUOTE:</b>						\$11,904.19



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LINE NO.	PART NO.	DESCRIPTION	QUOTE PRICE	QTY	EXTENDED PRICE
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## Product Special Terms

### Social Studio (Publish, Listen & Engage) - Basic

Includes: (a) 100 Topic Profiles within a single Tenant with an aggregate of 20,000 Mentions per month; (b) 1,000 Insights Credits per month; (c) 30 days of Historical Data per Topic Profile; (d) 1,000 Users; (e) Web Analytics; (f) 2 Social Accounts; and (g) API access. All entitlements that are monthly expire at the end of the month and do not roll over to subsequent months. If required, additional Users and Topic Profiles may be purchased at no additional charge, upon receipt of an executed order form. Web Analytics and Historical Data (more than 30 days old) are available upon emailing marketingcloudsupport@Salesforce.com, with: Customer name, Tenant ID, email contact information, and for Historical Data, the applicable Topic Profile(s). Upon receipt of such required information, SFDC shall provision the specified products. Insights Credits are applied to Insights Services which are deemed to be Non-SFDC Applications. SFDC shall provision specified Insights Services upon receipt of an email to credits@Salesforce.com with the required provisioning information. Sufficient Insights Credits are required to cover the monthly Mentions in the respective Topic Profile. Further information on Insights Credits and required provisioning information can be found at <http://www.Salesforce.com/company/legal/insights-faq.jsp>. Use for the benefit of third party agency clients and purchase by authorized resellers are permitted subject to the Order Form Supplement for Social Studio for Agencies and Resellers terms at: <https://www.Salesforce.com/company/legal/agreements.jsp>. Information collected through Social Accounts, whether publicly available or not, may be subject to deletion without notice to Customer to the extent required by the MSA, applicable law or third party platform providers from which such information is derived, and Customer hereby directs SFDC to so delete such information. Data may be exported from Social Studio to other Services purchased by Customer from SFDC, ("Other SFDC Services"), provided, notwithstanding anything to the contrary in the Customer's subscription agreement(s) for Social Studio Services or Other SFDC Services: (i) the foregoing deletion requirements apply to any such exported data; and (ii) any data derived from Twitter shall not be displayed, distributed or made available to any third party nor exported from the Other SFDC Services. API access is subject to the Social Studio API terms in the Social Studio Trust and Compliance Documentation which includes the following: (i) the API may only be used for integration with Other SFDC Services or with systems owned and/or operated by Customer or a third party on behalf of Customer which are internal and not publicly available; (ii) use may be monitored by SFDC; and, (iii) uptime commitments or service level agreements do not apply to API access. To the extent Customer accesses any data derived from Twitter via the Services: (a) SFDC may collect, store, and report to Twitter, Inc., during the term of this Order Form and three (3) months thereafter, the Twitter usernames of Users receiving Tweet IDs and Account IDs from the API; (b) SFDC may disclose the Customer's identity and use case for the Services to Twitter, and such other information as provided in the Trust and Compliance Documentation, to the extent Customer is a public sector entity or such other entity as described in the Trust and Compliance Documentation; and (c) access to the Services may be immediately suspended upon notice that Customer has violated applicable Twitter terms as set forth in the Trust and Compliance Documentation, infringed Twitter's intellectual property rights or failed to comply with Twitter's privacy policy at <http://Twitter.com/privacy>.

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### Social Studio - Post Boosting

Social Studio - Post Boosting provides third-party functionality allowing Customer to integrate a Facebook Ad Account with Social Studio, and such third-party functionality is a non-SFDC application (a "Non-SFDC Application" or "Third-Party Application", as that term may be defined in the Agreement between SFDC and Customer). Any payment obligations that Customer incurs in connection with the use of their Facebook Ad Account via Social Studio is solely between Facebook and Customer, and any billing for or processing of such payments will be managed solely by Facebook.

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### Social Studio - Social Accounts

SOCIAL ACCOUNTS: "Social Account" means a single account with a unique set of credentials that is created with a Third Party Platform (or "Third Party Social Platform"), which interoperates with the Social Studio Services. Customer's Super User can register Customer's Social Account in the Social Account Manager feature of the Social Studio Services. Additional Social Accounts may be purchased as an add-on. Customer acknowledges and agrees that any information collected through the Customer's Social Account(s), whether such information is publicly available or not, may, from time to time, be subject to deletion without notice to Customer to the extent required by applicable law or by Third Party Platform providers from which such



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LINE NO.	PART NO.	DESCRIPTION	QUOTE PRICE	QTY	EXTENDED PRICE
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information is derived, and Customer hereby directs SFDC to so delete such information.

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Annual renewal increase will not exceed 7% YOY, provided the renewal is for a minimum of the above represented user subscription quantities/configuration and a minimum of one year renewal period.

Licensee agrees that any order for Salesforce.com will be governed by the terms and conditions of the Carahsoft Salesforce Service Terms copies of which are found at [https://www.carahsoft.com/Eula/Salesforce\\_MSA](https://www.carahsoft.com/Eula/Salesforce_MSA) and all Schedules referenced by the Service Terms are made a part hereof. Licensee acknowledges it has had the opportunity to review the Agreement, prior to executing an order.

Should the licensee purchase Government Cloud Licenses with Government Cloud Premier + Support, the following terms shall apply to the support: <http://www.carahsoft.com/government-cloud-terms>

Should the licensee purchase Salesforce Marketing Cloud Licenses, the following terms shall apply to those products: [http://www.salesforce.com/assets/pdf/misc/salesforce\\_MSA.pdf](http://www.salesforce.com/assets/pdf/misc/salesforce_MSA.pdf)

[https://help.salesforce.com/articleView?id=salesforce\\_help\\_map.htm&type=0](https://help.salesforce.com/articleView?id=salesforce_help_map.htm&type=0)

A list of currently available FedRAMP/IL4 Authorized Salesforce products can be found here:

[https://help.salesforce.com/articleView?id=000270080&language=en\\_US&type=1](https://help.salesforce.com/articleView?id=000270080&language=en_US&type=1)

Should the licensee purchase MuleSoft Licenses, the following terms shall apply to those products:

<https://www.mulesoft.com/legal/terms/EULA>