



# ILLINOIS TOLLWAY NEWS

**FOR IMMEDIATE RELEASE**  
**December 21, 2021**

## **ILLINOIS TOLLWAY WORKING TO MAKE HOLIDAY TRAVEL CONVENIENT FOR CUSTOMERS**

*For gift giving, out-of-town visitors or rental cars – I-PASS has it covered*

**DOWNERS GROVE, IL** – The Illinois Tollway is working to help customers take some of the stress out of holiday travel over the upcoming Christmas and New Year’s weekends.

“The Illinois Tollway wishes a safe and happy holiday season to all of our customers,” said Illinois Tollway Executive Director José Alvarez. “From us to you, we’ll continue working to help make travel easier and convenient.”

Nearly 1.3 million vehicles are expected to travel on the Tollway system on Friday, December 24, and 1.1 million on Christmas Day. Approximately 1.3 million vehicles are expected on the Tollway system on Friday, December 31, and 1.1 million on New Year’s Day. On an average day, just under 1.6 million vehicles use the Illinois Tollway.

Ongoing construction activity will be restricted to better serve Tollway customers during holiday travel with any temporary maintenance and [construction lane closures](#) suspended from noon on Thursday, December 23, through 9 a.m. on Monday, December 27, and again from noon on Thursday, December 30, through 9 a.m. on Monday, January 3. Some construction work zones may remain in place, so drivers are reminded to slow down and obey work zone speed limits.

### **Welcoming out-of-town visitors?**

Tollway customers can share the convenience of I-PASS by temporarily adding license plates of out-of-town family and friends to their I-PASS accounts. Account holders can update their accounts online at [www.getipass.com](http://www.getipass.com) or by calling 800-UCI-PASS.

### **Last minute gift giving?**

I-PASS is available for purchase at any Jewel-Osco customer service counter in Northern Illinois, at select locations in Northwest Indiana or at any Illinois Tollway Customer Service Center. With I-PASS, passenger vehicle customers pay 50 percent less in tolls, while enjoying all the benefits of I-PASS.

### **Renting a car?**

Before you hit the road, be sure to add the rental plate as well as the start and end dates for the rental period to your I-PASS account. I-PASS is accepted in 19 states and within more than 35 tolling agencies. As a member of the [E-ZPass IAG consortium](#), you have the luxury of traveling worry free.

### **Need roadside assistance?**

Drivers should [call \\*999 to get help](#) from Tollway roadway maintenance crews or from [Illinois State Police District 15](#) who patrol the Tollway system 24 hours a day, seven days a week. Motorist aid patrols stand ready to help stranded customers change tires, jump-start batteries, add coolant, dispense fuel, transport customers, move vehicles away from traffic and call for a tow truck.

### **About the Illinois Tollway**

[The Illinois Tollway](#) is a user-fee system that receives no state or federal funds for maintenance and operations. The agency maintains and operates 294 miles of roadways in 12 counties in Northern Illinois, including the Reagan Memorial Tollway (I-88), the Veterans Memorial Tollway (I-355), the Jane Addams Memorial Tollway (I-90), the Tri-State Tollway (I-94/I-294/I-80) and the Illinois Route 390 Tollway.

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