Meeting Date
January 20
2022



Systems Review & Customer Service Committee Meeting

Record of Meeting | January 20, 2022

The Illinois State Toll Highway Authority ("Tollway") held the regularly scheduled Systems Review & Customer Service Committee meeting on Thursday, January 20, 2022 in the Boardroom of the Tollway headquarters in Downers Grove, IL. The meeting was held pursuant to the By-Laws of the Tollway upon call and notice of the meeting executed by Chairman Willard S. Evans, Jr. and posted in accordance with the requirements of the Open Meetings Act, 5 ILCS 120/1, et seq. The meeting was open to the public.

[Bolded entries indicate issues which may require follow-up to present or report to Directors.]

Call to Order / Roll Call

Committee Chair Sweeney called the meeting to order at approximately 9:30 a.m., stating that this is the regularly scheduled meeting of the Systems Review & Customer Service Committee of the Tollway Board of Directors. He then asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Committee Members Present:
Committee Chair James Sweeney
Director James Connolly
Director Alice Gallagher
Director Scott Paddock
Director Gary Perinar

Committee Members Not Present:	
none	

Other Directors Present:

Director Stephen Davis

Director Jacqueline Gomez

Director Karen McConnaughay [by phone]

The Board Secretary declared a quorum present.

Public Comment

Committee Chair Sweeney opened the floor for public comment. No comment was offered.

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Committee Chair's Items

Committee Chair Sweeney entertained a motion to approve **Committee Chair's Item 1**, the Minutes of the regular Systems Review and Customer Service Committee meeting held on June 24, 2021, as presented. Director Connolly made a motion to approve the Minutes, seconded by Director Perinar. Committee Chair Sweeney asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Connolly, Director Perinar, Director Gallagher, Director Paddock, Committee Chair Sweeney (5)

Nays: (0)

The motion PASSED.

Having no further items, Committee Chair Sweeney called on Executive Director José Alvarez.

Executive Director's Items

Executive Director Alvarez, having no further items, stated that the meeting agenda contains 2 items for the Committee's consideration.

Items for Consideration

Business Systems

Executive Director Alvarez called on Michael Catolico, Deputy Chief of Business Systems, to present to the Committee the following items:

<u>Item 1</u>: Amendment of Contract 18-0152R with Law Enforcement Systems, LLC for the purchase of Non-Illinois License Plate Registration Retrieval Services in an amount not to exceed \$2,600.000.00 (Tollway Request for Proposal).

Item 2: Approval of Extension of Amnesty Program.

Upon conclusion of the presentation of the items, Committee Chair Sweeney entertained a motion to approve placement of **Business Systems Item 1** on the January Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Perinar. Committee Chair Sweeney asked that the roll be called on the motion, the vote of yeas and nays being as follows:

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Yeas: Director Connolly, Director Perinar, Director Gallagher, Director Paddock, Committee Chair Sweeney (5)

Nays: (0)

The motion PASSED.

Committee Chair Sweeney entertained a motion to approve placement of **Business Systems Item 2** on the January Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Perinar. Committee Chair Sweeney asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Connolly, Director Perinar, Director Gallagher, Director Paddock, Committee Chair Sweeney (5)

Nays: (0)

The motion PASSED.

Adjournment

There being no further business before the Committee, Committee Chair Sweeney requested a motion to adjourn. Director Connolly made a motion to approve this item, seconded by Director Perinar. Committee Chair Sweeney asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Connolly, Director Perinar, Director Gallagher, Director Paddock, Committee Chair Sweeney (5)

Navs: (0)

The motion PASSED.

The Meeting was adjourned at approximately 9:43 a.m.

Minutes taken by:

Christi Regnery
Board Secretary
Illinois State Toll Highway Authority