ILLINOIS STATE TOLL HIGHWAY AUTHORITY

Minutes of the
Technology & Operations Committee Meeting

Meeting Date
October 26
2023

Record of Meeting | October 26, 2023

The Illinois State Toll Highway Authority ("Tollway") held the regularly scheduled Technology & Operations Committee meeting on Thursday, October 26, 2023, in the Boardroom of Tollway headquarters in Downers Grove, Illinois. The meeting was held pursuant to the By-Laws of the Tollway upon call and notice of the meeting executed by Chairman Arnaldo Rivera and posted in accordance with the requirements of the Open Meetings Act, 5 ILCS 120/1, *et seq.*

[Bolded entries indicate issues which may require follow-up to present or report to Directors.]

Call to Order / Roll Call

Committee Chair Sweeney called the meeting to order at approximately 8:30 a.m. He asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Committee Members Present:
Committee Chair James Sweeney
Director James Connolly
Director Melissa Neddermeyer
Director Gary Perinar, Jr.

Committee Members Not Present:
Committee Co-Chair Scott Paddock

Other Directors Present:
Director Jacqueline Gomez
Director Karen McConnaughay
Director Mark Wright
Chairman Arnaldo Rivera

The Board Secretary declared a quorum present.

Public Comment

Committee Chair Sweeney opened the floor for public comment. No comment was offered.

Committee Chair's Items

ILLINOIS STATE TOLL HIGHWAY AUTHORITY

Minutes of the
Technology & Operations Committee Meeting

Meeting Date
October 26
2023

Committee Chair Sweeney entertained a motion to approve **Committee Chair's Item 1**, the minutes of the regular Technology & Operations Committee meeting held on September 28, 2023, as presented. Director Connolly made a motion to approve the minutes, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

Having no further items, Committee Chair Sweeney called on Executive Director Cassaundra Rouse.

Executive Director's Items

Executive Director Rouse introduced Chief Operating Officer, Jeff Donoghue, to provide an overview of the Tollway's upcoming transition from hardcase transponders to sticker tags. See attached presentation.

Upon conclusion of the presentation and discussion, Committee Chair Sweeney thanked Mr. Donoghue.

Executive Director Rouse noted that the meeting agenda contains eight items for the Committee's consideration.

Items for Consideration

Information Technology

Executive Director Rouse called on Mike Shay, Chief Information Officer, to present to the Committee the following items:

Item 1: Award of Contract 23-0153 to CDW Government LLC for the purchase of Getac Mobile Devices in an amount not to exceed $1,001,770.00 (Tollway Invitation for Bid).

Item 2: Extension of Contract 22-0132 with CDW Government LLC for the purchase of Citrix Software Licenses plus Support and Maintenance in an amount not to exceed $131,740.96 (Cooperative Purchase).

Item 3: Extension of Contract 22-0143 with CDW Government LLC for the purchase of NetApp Hardware, Installation Services and Support and Maintenance in an amount not to exceed $382,390.72 (Cooperative Purchase).

Item 4: Award of Contract 23-0044R to SDI Presence LLC for the purchase of a Security Operations Center Program in an amount not to exceed $1,980,777.00 (Tollway Invitation for Bid).

ILLINOIS STATE TOLL HIGHWAY AUTHORITY

Minutes of the
Technology & Operations Committee Meeting

Meeting Date
October 26
2023

Item 5: Award of Contract 22-0086 to e-Builder, Inc. for the purchase of a Web-Based Program Management Controls System in an amount not to exceed $2,813,950.00 (Tollway Request for Proposal).

Upon conclusion of the presentation of items, Committee Chair Sweeney entertained a motion to consolidate for consideration and action Information Technology Items 1-5. Director Connolly made a motion to consolidate these items, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

The motion to consolidate these items having carried, Committee Chair Sweeney entertained a motion to approve placement of **Information Technology Items 1-5** on the October Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve these items, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

Business Systems

Executive Director Rouse called on Michael Catolico, Chief of Business Systems, to present to the Committee the following item:

Item 1: Award of Contract 23-0145 to Kapsch TrafficCom USA, Inc. for the purchase of Electronic Toll Collection Equipment and Services in an amount not to exceed $8,100,000.00 (Tollway Sole Source).

Upon conclusion of the item presentation, Committee Chair Sweeney entertained a motion to approve placement of **Business Systems Item 1** on the October Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

Operations

Executive Director Rouse called on Jeff Donoghue, Chief Operating Officer, to present to the Committee the following items:

Item 1: Award of Contract 23-0139 to Ada S. McKinley Community Services, Inc. for the purchase of Transponder Fulfillment Services in an amount not to exceed $7,500,000.00 (State Use Program).

ILLINOIS STATE TOLL HIGHWAY AUTHORITY

Minutes of the

Technology & Operations Committee Meeting

Meeting Date
October 26
2023

Item 2: *Award of Contract 23-0138 to Transitions, N.F.P. (d.b.a. The Printer's Mark) for the purchase of Printing and Mailing Services in an amount not to exceed $54,000,000.00 (State Use Program).*

Upon conclusion of the presentation of items, Committee Chair Sweeney entertained a motion to approve placement of **Operations Item 1** on the October Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

Committee Chair Sweeney entertained a motion to approve placement of **Operations Item 2** on the October Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

Adjournment

There being no further business before the Committee, Committee Chair Sweeney requested a motion to adjourn. Director Connolly made a motion to adjourn, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

The Meeting was adjourned at approximately 9:15 a.m.

Minutes taken by: _____

Christi Regnery
Board Secretary
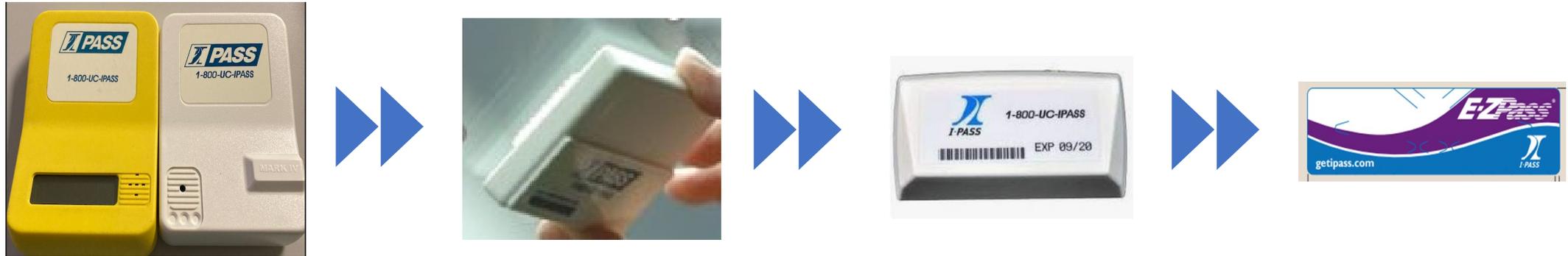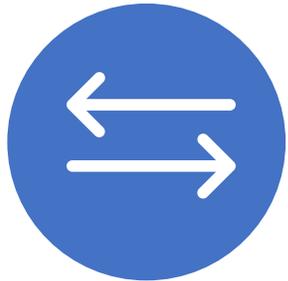Illinois State Toll Highway Authority

October 2023

I-PASS Sticker Tags: Moving Forward

getipass.com

014 01234567

Transponders – Brief History

- ✓ Late '90s I-PASS program launch
- ✓ 2005+ transition to open road tolling, widespread adoption
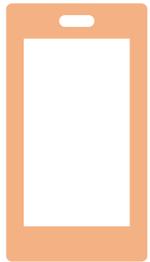- ✓ Ongoing efforts for interoperability and system enhancements

Over time, Transponders have become:
- ✓ Smaller
- ✓ Less expensive
- ✓ Transformative, expanded integration and partnership opportunities

Customer Experience

Online| Affordable| Easy| Everywhere

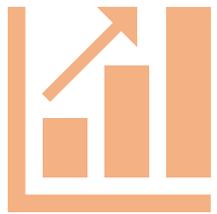| Fast online activation | No deposit required | Can be mailed right to your door | No more sharing transponders, sticker tags for every car in the family | Durable - no batteries | Available through all existing customer service channels |

Cost Effective

Less Expensive| Environmentally Friendly

| Increased I-PASS usage | Lower manufacturing costs | Reduced shipping, distribution & inventory management costs | Fewer printed invoices | Fewer video tolls | No more transponder disposals |

Sticker Tags - Proven Technology

Adopted throughout the US: Atlanta, California, Denver, Louisville and Washington state

Leveraged extensively in industry worldwide for inventory management and tracking

Used in tolling internationally with 100M+ sticker tags in use in Brazil and Mexico

Starting in 2024, Sticker Tags will be fully functional throughout the E-ZPass system

Service Providers

Ada S. McKinley Continues Providing New Fulfillments
- ✓ Fulfill requests with Sticker Tag vs Transponder
- ✓ Faster turnaround time
- ✓ Lower postage and materials cost

Printer's Mark Improves Sticker Tag Workstream
- ✓ Continues as Tollway's partner for printing, mailing, invoicing services
- ✓ New and improved customer service provided by summer
  - ✓ Replacement Sticker Tags via all-in-one letter
- ✓ Lower cost, faster service, elimination of disposal fees for Tollway

KAPSCH supplies Sticker Tags
- ✓ Sticker tag cost per unit is less than a transponder
- ✓ No batteries – greener solution -- last as long as the vehicle/windshield