

# Notice Addendum



Help

## Identification

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Reference Number: 22034184  
 Title: THA - 09-0065 Collections & Litigation Services

Agency Reference Number: THA - 14-00000008566809  
 Agency: THA - Toll Highway Authority  
 Purchasing Agency: THA - Toll Highway Authority  
 Purchasing Agency: Victoria Santiago  
 SPO:

Date First Offered: 07/14/2014  
 Status: Published

## Overview

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### Description and Specifications:

The Illinois Tollway is giving notice of the actual cost associated with the emergency procurement for the period 10/01/14 through 12/29/14.

The original notice provided estimated costs of \$500,000.00. Actual cost for the 90 day emergency period is being reported in the amount of \$356,169.44.

## Key Information

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Notice Type: Emergency Procurement  
 Notice Stage: Notice of Actual Cost  
 Does this addendum add/or change vendor(s) information? (i.e. vendor name/address, contact information, and/or award amount, etc.)? Yes

Published: 05/05/2015

Notice Expiration Date: 05/19/2015

Emergency Justification: The existing ISTHA Contracts No. 09-0065 expire on September 30, 2014, with no remaining renewal options. This emergency procurement is being requested to extend the current contracts until the

Request for Proposal (“RFP”) process for a new contract is completed. The Tollway’s current contract for collection and collection litigation services is with NCO Financial Systems, Inc. If the existing contracts were to lapse, collections would cease against approximately 1.2 billion violation accounts placed between each of the two collection agencies.

This results in reduced recovery back to the Tollway. The two collection agencies have recovered approximately \$15 million per year from violators over the last three years. The Tollway is requesting a 90-day extension to allow sufficient time to complete the proposal and contract negotiation process, as well as the transition process for implementation and development, and to ensure the continued collection services on bad debt accounts.

An RFP was advertised for the required collection services and Tollway received proposals on 2/14/14. The proposals are currently under evaluation and anticipate a contract award within 90 days.

Accordance with Admin Rule:

Professional & Artistic: No

Small Business Set-Aside: No

Does this solicitation contain Yes  
a BEP or DBE requirement?:

Does this solicitation contain No  
a Veteran requirement?:

Relevant Category: General Services

Total Amount of Award: \$356,169.44 (Total Dollar Value Only/Includes Any  
Renewal Options)

Estimated/Actual Value Actual  
Description:

Length of Initial Term: 3

Contract Begin Date: 10/01/2014

Contract End Date: 12/29/2014  
 Renewal Terms: 0

### Bidder(s)

Number of Responding Bidders:0  
 Number of Unsuccessful Bidders: 0  
 Total Number Awarded: 0

Listing of All Bidders/Offerors Considered But Not Selected:

N/A

Source Selection: N/A

### Vendor(s) Selected for Award

#### Vendor Name

[TRANSWORLD SYSTEMS INC. \(FORMERLY KNOWN AS NCO FINANCIAL SYSTEMS, INC\)](#)

### Notice Contact

Name: Desiree Liberti  
 Street Address: 2700 Ogden Ave  
 City: Downers Grove  
 State: IL  
 Zip Code: 60515  
 Phone: 630-241-6800  
 Fax Number: 630-505-9270  
 EMail Address: dliberti@getipass.com

### Class Code

Class Codes:

### NIGP Code

NIGP Commodity/Service Code: 946 33 Collection Services; Financial Debt  
 946 35 Credit Card; Charge Card Services

Notify Type: Send email to selected Class Codes only

### Attachments

To download file(s), click on filename(s) located below. Not all Notice Addendums will have files to download.

File Attachments: • [09-0065 Emergency Purchase Affidavit for NCO Financial actual.pdf](#) (177395 Bytes)

[◀ Back](#)

## Vendor Award Information



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Created Date: 05/05/2015  
Created By: Julia Shaw

### Identification

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Reference Number: 22034184  
Title: THA - 09-0065 Collections & Litigation Services

### Vendor Selected for Award

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Vendor Name: TRANSWORLD SYSTEMS INC. (FORMERLY KNOWN AS  
NCO FINANCIAL SYSTEMS, INC.)  
Vendor Contact Name: BETTE CAPALDO  
Vendor Street: 507 PRUDENTIAL ROAD  
Address:  
Vendor City: HORSHAM  
Vendor State: IL  
Vendor Zip Code: 19044  
Vendor Phone: 215-441-3858  
Number:  
Vendor Fax Number: 215-441-3931

### Key Information

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Amount of Award: \$356,169.44 (Total Dollar Value Only)  
Cost of Initial Term: \$356,169.44 (Total Dollar Amount of Initial Term)  
Cost of Renewals: \$0.00 (Total Dollar Amount of Renewals)  
BEP Goal Amount: 10.00%  
(Percentage):  
DBE Goal Amount: 0.00%  
(Percentage):  
Will Sub-Contractors Be Utilized? Yes

EMERGENCY PURCHASE AFFIDAVIT

Reference # 22034184

Chief Procurement Officer (CPO) making a procurement under Illinois Procurement Code (30 ILCS 500/20-30) shall file affidavit with Procurement Policy Board and Auditor General within 10 days.

Agency: Illinois State Toll Highway Authority Division: Finance

Address: 2700 Ogden Avenue

City: Downers Grove State: Illinois Zip: 60515

Vendor: Transworld Systems Inc. (formerly known as NCO Financial Systems, Inc.)

Address: 507 Prudential Road

City: Horsham State: Pennsylvania Zip: 19044-2308

State of Illinois )
) SS
County of DuPage )

I, John Donato, being duly sworn, solemnly swear and affirm that I am the Chief of Procurement at the Illinois Tollway.

I have authorized the emergency procurement in accordance with standards as established by law and rule in fulfillment of the emergency purchase affidavit provisions of Illinois Procurement Code [30 ILCS 500/20-30] as follows.

- checkbox Involving threat to public health or public safety.
checkbox Immediate expenditure is necessary for repairs to State property to protect against further loss or damage.
checkbox checked To prevent or minimize serious disruption in critical State services that affect health, safety, or collection of substantial State revenues.
checkbox To insure integrity of State records.
checkbox Quick purchase as provided by Section 20-30 (d) of the Illinois Procurement Code.

The conditions and circumstances requiring this emergency purchase, including reason for selection of the particular contractor are:

The existing ISTHA Contract No. 09-0065 expires on September 30, 2014, with no remaining renewal options. This emergency procurement is being requested to extend the current contract until the Request for Proposals ("RFP") process for a new contract is completed. The Tollway's current contract for collections and collection litigation services is with two collection agencies: Harris & Harris, Ltd. and NCO Financial Systems, Inc. If the existing contract were to lapse, collections would cease against the violation accounts placed with these collection agencies. This would result in reduced recovery back to the Tollway. The two collection agencies have recovered approximately \$15 million per year from violators over the last three years. The Tollway is requesting this 90-day extension to allow sufficient time to complete the bid and contract negotiation process on the new RFP, as well as process implementation and development, to ensure the continued collection services on bad debt accounts.

Expected Start Date: October 1, 2014 Expected End Date: December 29, 2014

Extension of previous emergency purchase: checkbox Yes or checkbox checked No

Term of emergency procurement shall not exceed 90 days. Contract may be extended beyond 90 days if CPO determines additional time is necessary; however, prior to execution of extension, CPO must hold a public hearing and provide written description.

Amount of this expenditure is: \$ 356,169.44 checkbox checked Actual or \$ \_\_\_\_\_ checkbox \*Estimated

\* When only an estimate of cost is available, the actual cost shall be reported immediately after it is determined.

I am duly authorized to make this affidavit. I know and understand the contents of this affidavit and all statements herein are true and correct. This affidavit is made pursuant to and in fulfillment of the requirements of Illinois Procurement Code [30 ILCS 500/20-30].

John Donato  
Signature of Affiant

Subscribed and sworn before me this 5<sup>th</sup> day of May 20 15.



Janet M. Long  
Notary Public

My Commission expires: 9/26/2016

Section 20-30. Emergency purchase

(a) Conditions for use. In accordance with standards set by rule, a purchasing agency may make emergency procurements without competitive sealed bidding or prior notice when there exists a threat to public health or public safety, or when immediate expenditure is necessary for repairs to State property in order to protect against further loss of or damage to State property, to prevent or minimize serious disruption in critical State services that affect health, safety, or collection of substantial State revenues, or to ensure the integrity of State records; provided, however, that the term of the emergency purchase shall be limited to the time reasonably needed for a competitive procurement, not to exceed 90 days. A contract may be extended beyond 90 days if the chief procurement officer determines additional time is necessary and that the contract scope and duration are limited to the emergency. Prior to the execution of the extension, the chief procurement officer must hold a public hearing and provide written justification for all emergency contracts. Members of the public may present testimony. Emergency procurements shall be made with as much competition as is practicable under the circumstances. A written description of the basis for the emergency and reasons for the selection of the particular contractor shall be included in the contract file.

(b) Notice. Notice of all emergency procurements shall be provided to the Procurement Policy Board and published in the online electronic Bulletin no later than 3 business days after the contract is awarded. Notice of intent to extend an emergency contract shall be provided to the Procurement Policy Board and published in the online electronic Bulletin at least 14 days before the public hearing. Notice shall include at least a description of the need for the emergency purchase, the contractor, and if applicable, the date, time and location of the public hearing. A copy of this notice and all documents provided at the hearing shall be included in the subsequent Procurement Bulletin. Before the next appropriate volume of the Illinois Procurement Bulletin, the purchasing agency shall publish in the Illinois Procurement Bulletin a copy of each written description and reasons and the total cost of each emergency procurement made during the previous month. When only an estimate of the total cost is known at the time of publication, the estimate shall be identified as an estimate and published. When the actual total cost is determined, it shall also be published in like manner before the 10th day of the next succeeding month.

(c) Affidavits. A chief procurement officer making a procurement under this Section shall file affidavits with the Procurement Policy Board and the Auditor General within 10 days after the procurement setting forth the amount expended, the name of the contractor involved, and the conditions and circumstances requiring the emergency procurement. When only an estimate of the cost is available within 10 days after the procurement, the actual cost shall be reported immediately after it is determined. At the end of each fiscal quarter, the Auditor General shall file with the Legislative Audit Commission and the Governor a complete listing of all emergency procurements reported during that fiscal quarter. The Legislative Audit Commission shall review the emergency procurements so reported and, in its annual reports, advise the General Assembly of procurements that appear to constitute an abuse of this Section.

(d) Quick purchases. The chief procurement officer may promulgate rules extending the circumstances by which a purchasing agency may make purchases under this Section, including but not limited to the procurement of items available at a discount for a limited period of time. (Source: P.A. 90-572, eff. date - See Sec. 99-5.)

For continuation if necessary:

Reference # 22034184

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