



Record of Meeting | January 21, 2016

The Illinois State Toll Highway Authority (the “Tollway”) held the regularly scheduled Customer Service & Planning Committee Meeting on Thursday, January 21, 2016 in the Boardroom of Tollway Headquarters in Downers Grove, Illinois. The Meeting was held pursuant to By-Laws of the Tollway upon call and notice of the Meeting executed by Chairman Robert J. Schillerstrom and posted in accordance with the requirements of the Illinois *Open Meetings Act*. The Meeting was open to the public.

[Bolded entries indicate issues which may require follow-up to present or report to Directors.]

Call to Order / Pledge of Allegiance / Roll Call

Committee Chair Bob Schillerstrom called the Meeting to order at approximately 10:00 a.m., stating that this is the regularly scheduled meeting of the Customer Service & Planning Committee (“CSP Committee”) of the Tollway Board of Directors. He invited attendees to rise and join in the Pledge of Allegiance. He then asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Committee Members Present:
Committee Chair Bob Schillerstrom
Director Jim Banks
Director Craig Johnson
Director James Sweeney

Committee Members Not Present:
None

The Board Secretary declared a quorum present.

Public Comment

Chairman Schillerstrom opened the floor for public comment. No public comment was offered.

Committee Chair’s Items

Chairman Schillerstrom called for a motion to approve the Minutes of the regular Customer Service & Planning Committee meeting held on December 9, 2015. Director Banks made a motion for approval; seconded by Director Sweeney. Chairman Schillerstrom asked if there are



any questions, concerns or requests for amendment. Hearing nothing, Chairman Schillerstrom called for a vote. The motion PASSED unanimously.

Having no further items, Chairman Schillerstrom called on Executive Director Greg Bedalov.

Executive Director

INVEST and Tollway Sustainability: After first highlighting the agency's commitment to sustainability, Executive Director Bedalov introduced Bryan Wagner, Environmental Policy and Program Manager, to provide for the Committee a presentation on the Tollway's use of the INVEST (*Infrastructure Voluntary Evaluation Sustainability Tool*) self-evaluation tool and how it fits into the Tollway's sustainability program. [See attached presentation.](#)

Director Sweeney asked how the Tollway's scores from INVEST compare to those of the Illinois Department of Transportation. Mr. Wagner responded that INVEST is a confidential self-evaluation tool from which scores are not published for comparison other than a limited collection of case studies and results-based best practices which are voluntarily submitted. He highlighted that the Tollway, based on its documented progress in sustainability (achieving a Platinum rating under INVEST), is recognized nationally as an industry leader – exemplified by numerous requests made of the Tollway by the Federal Highway Administration ("FHWA") to provide presentations to other transportation agencies on its achievements and utilization of INVEST.

Director Sweeney asked if there are other sustainability scoring mechanisms which would allow a comparison nationally. Mr. Wagner responded that other rating systems are available; however, the Tollway selected the FHWA's INVEST tool for its adaptability and because it is the program most widely adopted by state transportation agencies.

Chairman Schillerstrom asked the number of tires and shingles that are recycled annually. Mr. Wagner responded that in 2014, the Tollway recycled approximately 24,000 tons of asphalt shingles. **He further responded that information on the volume of ground rubber tire (GRT) which is recycled by the Tollway will be provided for Directors post-meeting.**

Chairman Schillerstrom inquired about the recycling of materials on Tollway construction sites. Mr. Wagner responded that the Tollway is committed to minimizing the environmental impact of construction, including recycling the bulk of the existing aggregate and pavement encountered. Chairman Schillerstrom requested confirmation that methods to further reduce, recycle and reuse materials continue to be explored. Mr. Wagner confirmed.



Director Sweeney inquired about the performance of pavement mixtures with recycled materials, which are utilized by the Tollway. Paul Kovacs, Chief Engineer, highlighted that the Tollway embraces the use of recycled materials, providing benefits of sustainability and lowered costs. He emphasized that prior to use, however, the agency commissions advanced research and testing and often uses pilot programs to ensure that the quality of any new materials are equal to or better than that which has been used previously.

Chairman Schillerstrom commended Mr. Wagner, senior management and staff for their efforts in advancing sustainability at the Tollway, clarifying that there are still opportunities to do better. He expressed his endorsement of the recommendations made to develop both a Tollway sustainability team and sustainability plan and suggested that the Tollway's sustainability efforts might benefit by their inclusion as a focus of the CSP Committee. Without objection, **Chairman Schillerstrom requested that staff develop for consideration at the next meeting language and recommendations for incorporating sustainability into the mission of the Committee.**

Director Sweeney asked if asphalt pricing has experienced a decline in price similar to that of oil. **Mr. Kovacs responded that separating materials pricing within bids can present challenges but Engineering will attempt to breakout and provide this information for Directors post-meeting.**

Director Johnson, referencing the current historically-low price of fuel, asked whether the Tollway is making advance purchases or stockpiling fuel in this environment. Mr. Kovacs responded that the Tollway receives market pricing at the time of delivery, pursuant to terms of current contracts. Director Johnson suggested the Tollway may consider advance purchases or utilizing futures contracts as a hedge against rising fuel prices. Executive Director Bedalov identified risks inherent to commodity futures but advised that such a strategy will be explored.

Adjournment

There being no further business before the Committee, Chairman Schillerstrom called for a motion to adjourn. Director Banks made a motion to adjourn; seconded by Director Johnson. Chairman Schillerstrom then called for a vote. The motion PASSED unanimously.

The Meeting was adjourned at approximately 10:38 a.m.



Minutes of the
Customer Service & Planning Committee Meeting

Christi Regnery

Minutes taken by: _____

Christi Regnery
Board Secretary
Illinois State Toll Highway Authority



**INVEST and Sustainability
at the Illinois Tollway**

January 21, 2016

Agenda

- Sustainable design and construction
- INVEST (FHWA Sustainable Highways Self-Evaluation Tool) and the Illinois Tollway
- System planning
- Project development
- Operations and maintenance
- Next steps

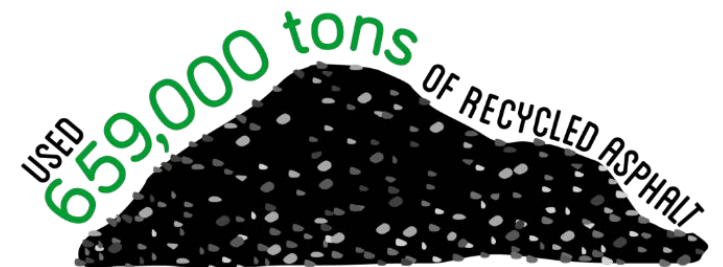
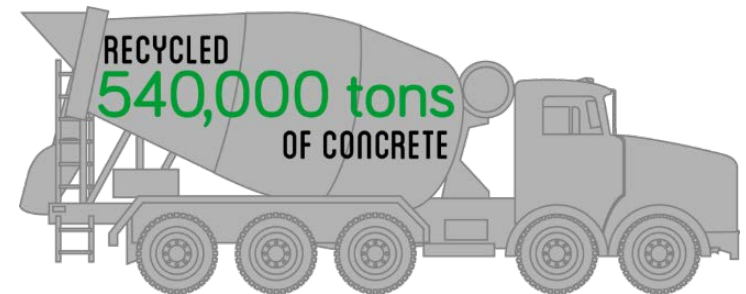
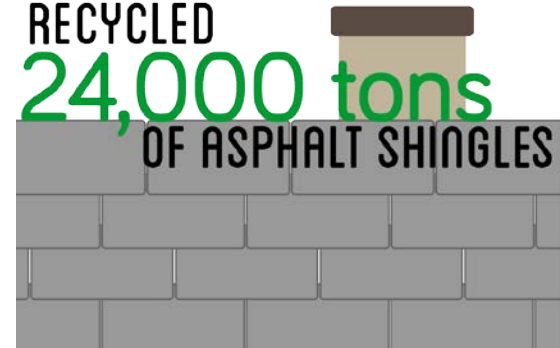


Sustainable Design and Construction

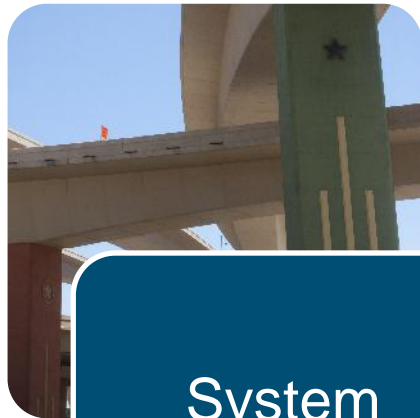


Wetland mitigation meeting regulatory requirements and incorporating public use.

RECYCLED
24,000 tons
OF ASPHALT SHINGLES



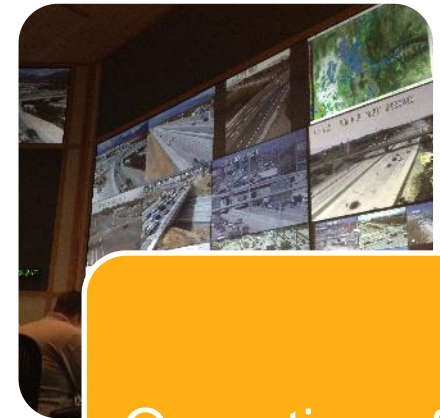
FHWA's INVEST and the Illinois Tollway



System
Planning &
Processes



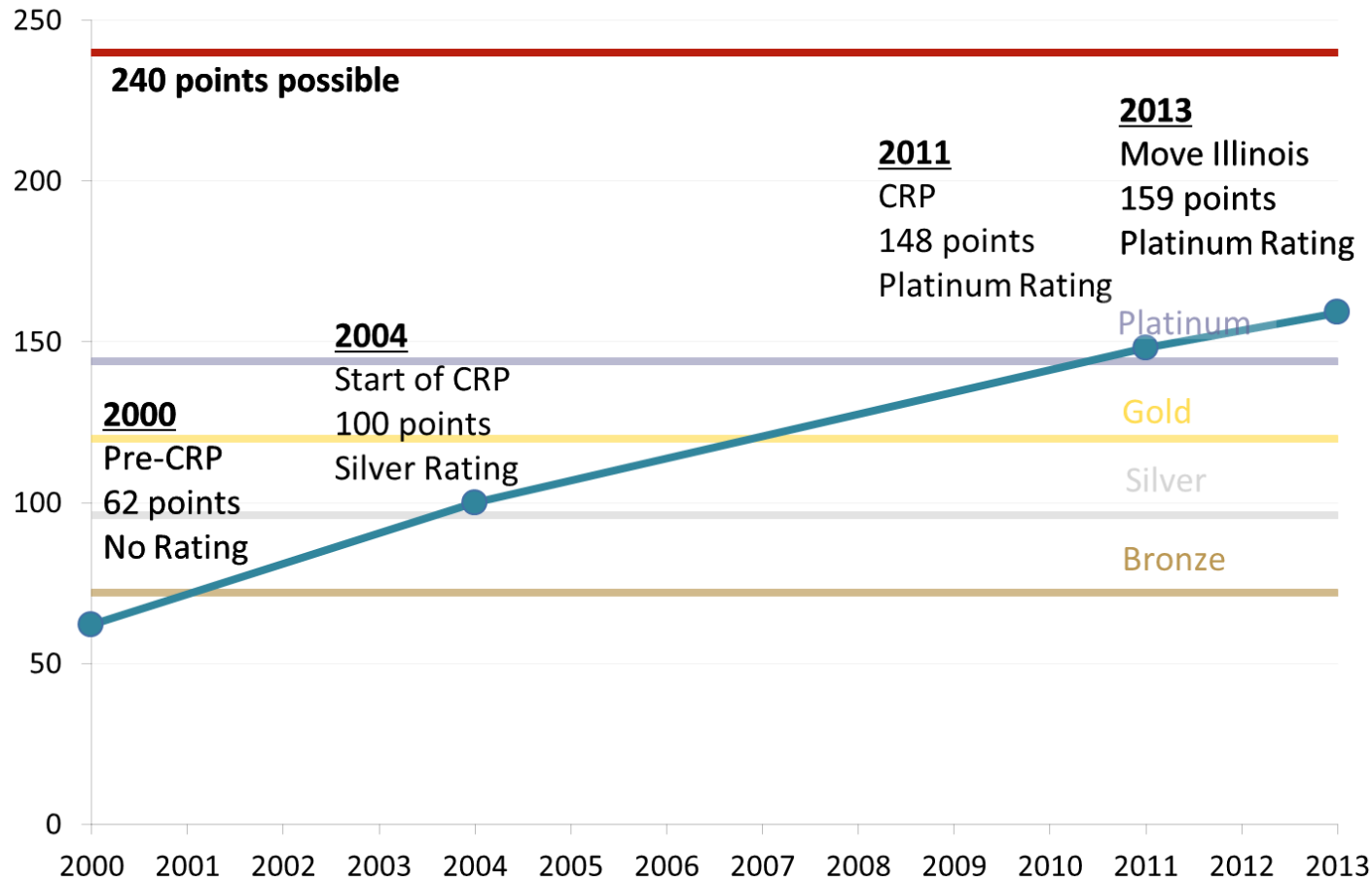
Project
Development



Operations &
Maintenance

System Planning Scores From INVEST

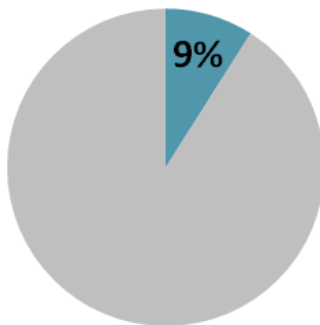
System Planning Results over Time



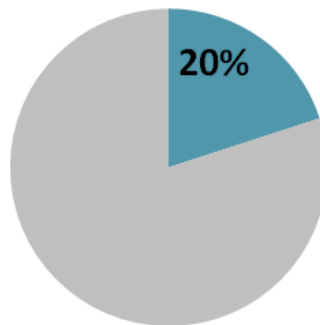
Project Development Scores From INVEST

Capital Program	Number of Projects Scored	Avg. % Total Points Achieved per Project
Pre-CRP	1	9%
CRP	21	20%
<i>Move Illinois</i>	15	44%

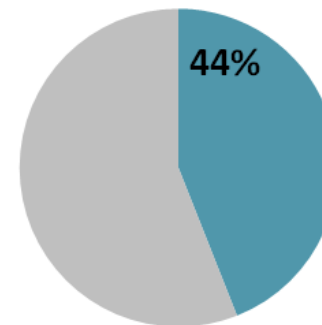
Pre-CRP



CRP

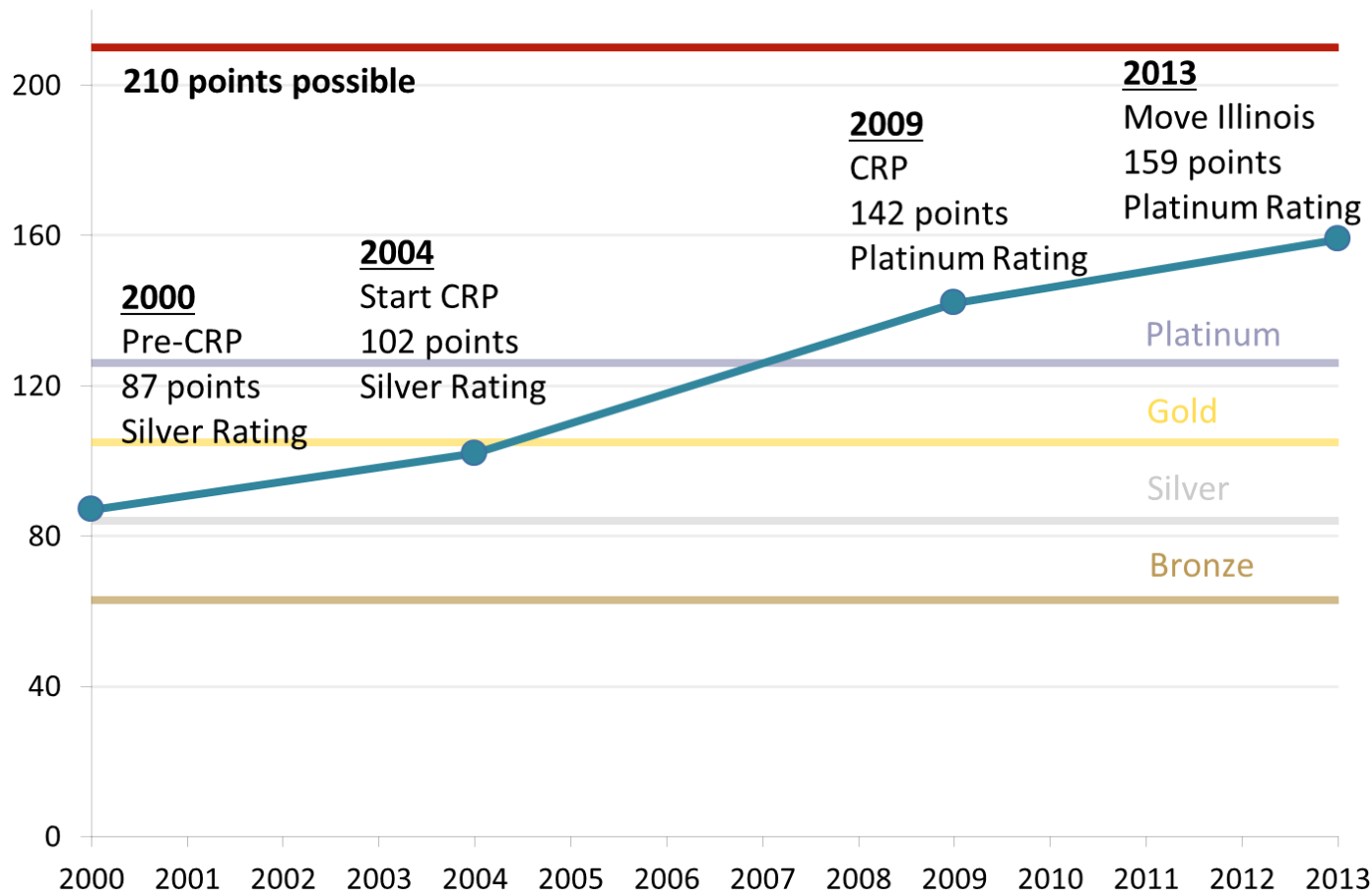


Move Illinois



Operations and Maintenance Scores From INVEST

Operations and Maintenance Results over Time



Next Steps/Recommendations

- **Develop a Tollway Sustainability Team and Sustainability Plan that will report progress to the Customer Service and Planning Committee**
- **Consider adopting sustainability as part of the Customer Service and Planning Committee's mission**





Thank You