

FOIA REQUEST

Name and Address of Public Body Receiving Request:

Jamie Yap & Ramon Yap

Date Requested:

Friday, December 28, 2012

Request Submitted By:

Email

Name of Requester: Jamie Yap

Street Address:

City/State/County Zip:

Telephone:

Email:

Records Requested:

The records I am asking was the phone call recording I made to **Illinois Tollway** on **December 7th 2012** around the time of **3:30-5:00 PM**. I called the phone number, **1-800-824-7277** given on my notice violation. The notice violation at the time was .

After waiting over 10 minutes, I finally got through to a representative and by her voice she sounded like a young lady. During this phone call I asked her to register my vehicle, a **-LICENSE PLATE number (IL)PAS** to my i-pass, . She told me that my car was registered and everything was going to be fine. I asked her what to do with my notice and she told me not to worry about it. I also paid a fine that was on the account during this phone call.

I'm asking for this recording because there should have never been a third violation sent to my home if this conversation on December 7th 2012 about my I-pass being registered to my car went through. The violation that was sent to me today was . They are asking me to pay an extra **\$120.00** because I was sent a third notice. If you can send me this recording to show Illinois Tollway that I indeed called before the third notice was sent then hopefully the charge for 120.00 can be waived.

Do I want copies of the documents? Yes

Do you want Electronic Copies? Yes, email to

Is this request for a Commercial Purpose? No

Are you requesting a fee waiver? Yes