Why We Pursue Debt

- The Illinois Tollway pursues scofflaws vigorously to ensure all customers pay their fair share
- As a user-fee system, we depend on tolls to operate
- More than 1.4 million vehicles travel daily on the Illinois Tollway
- 98 percent of Tollway users pay their tolls on time
- The Illinois Tollway receives no state or federal funds for maintenance and operations
How the Tollway Pursues Debt

- **Violations enforcement system** – a series of up to three violation notices sent to customers who accumulate three or more toll violations over a two-year period that outline increasing fines and other penalties.

- **Collection agency efforts** – typically consists of two additional collection notices, telephone outreach and offers of payment plan options.

- **Administrative judgments** – the filing of a lawsuit in circuit court that subsequently may include bank citations or a citation to discover assets.
It typically takes nine months to more than two years from a first violation notice to a lawsuit being filed in court.

Commercial debt collectability declines from about 25 percent at one year and 9-10 percent after two years.

Majority of debt held by the collection agencies is more than two year old.

Lawsuits can be difficult to enforce because companies may have been dissolved or have no remaining assets.
Overview of 2014 Debt Collection

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Violation enforcement system</td>
<td>$33 million</td>
</tr>
<tr>
<td>Collection agency efforts</td>
<td>$17 million</td>
</tr>
<tr>
<td>Including $1 million in administrative judgments</td>
<td></td>
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<tr>
<td>Total toll evasion and recovery</td>
<td>$50 million*</td>
</tr>
</tbody>
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* Estimated 2014 year-end
Update on Collection Agency Efforts

- More than $400 million in tolls and initial fines being pursued by both collection agencies as of September 2014
- $59 million collected from 2011 through September 2014
- $8.75 million in fees paid
- $50.25 million in net revenue collected through agency efforts since 2011
Making Steady Progress on Administrative Judgments

■ 24 percent of lawsuits filed have been resolved in court, with collections of 44 percent of all judgments settled or paid in full

■ Nearly 8 percent of lawsuits have been paid in full

■ Approximately 50 additional judgments filed this month alone – our highest number so far

■ 400 lawsuits seeking nearly $11 million have been filed to date
Moving Forward

- Continue to work closely with both collection agencies to coordinate violation placements
- Expect to continue to file administrative judgments in 2015
- Continue to pursue scofflaws to ensure that all customers pay their fair share
THANK YOU