

# Illinois Tollway Year In Review

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# Goals

- Increase collaboration with regional transportation and planning agencies
- Promote the regional economy
- Foster environmental responsibility and sustainability
- Increase transparency and accountability
- Enhance customer service



# Quantifying the Impact of New Goals

- One-Time or Multi-Year Budget Efficiencies:  
**\$62.2 million**
- Annual Recurring Savings:  
**More than \$14 million**



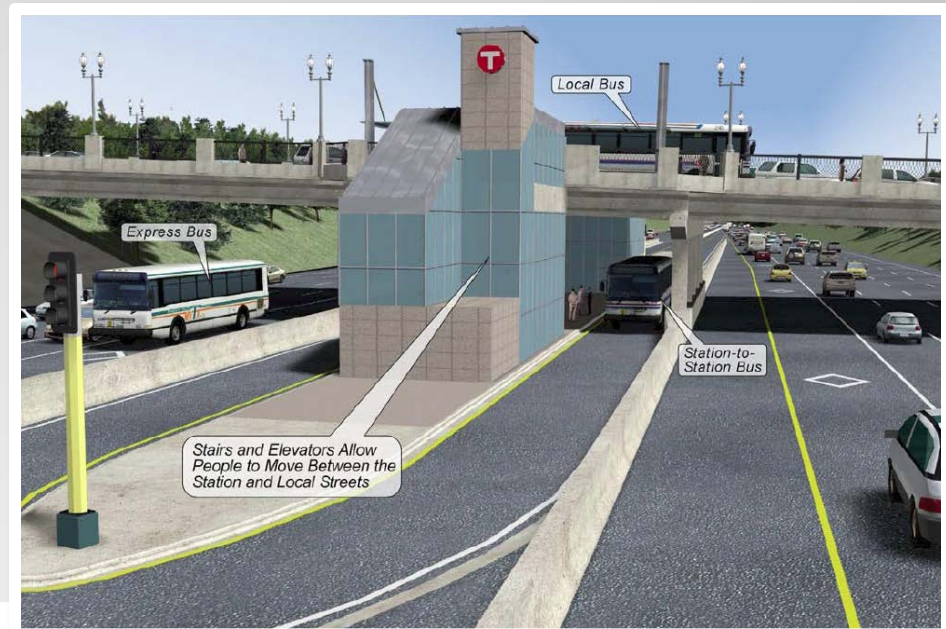
# Increasing Collaboration

- Strategic Advisory Team
- Elgin O'Hare West Bypass Advisory Council
- 2nd Annual Earth Day Transportation Summit



# Increasing Collaboration

- I-90 Corridor Planning Council
- New agreement with RTA to study express bus service on I-90



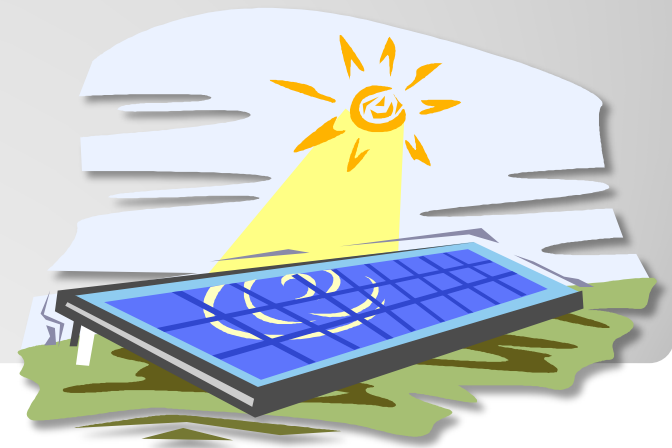
# Promoting the Economy

- **First-of-its-kind agreement with Rosemont to fund Balmoral Avenue Interchange**
- **Local developers to help fund nearly \$70 million in improvements at IL Route 47 Interchange**
- **Awarding image review contracts to Bridgeway saves \$1 million annually**



# Fostering Environmental Responsibility

- \$50 million in estimated savings from Building Green
- Argonne partnership exploring new opportunities for reductions in fuel and electricity costs
- Energy audit of facilities
- Transit initiatives



# Increasing Accountability

- **Conducted an audit to limit use of employee assets**
- **\$10.3 million reduction in operating budget**
- **\$5 million collected from Indiana violators**
- **\$3 million savings from cancelled scheduled enhancements to RITE system**
- **Completed liquidity agreements on large portion of bonds – keeps borrowing costs down**





# Enhancing Customer Service

- Nearly 100 percent of violation notices issued within 90 days
- New online feature to dispute violations, view images – 9,900 images viewed and 99 disputes filed to date
- More than \$4 million of additional revenue collected in the lane as a result of adjustments to electronic tolling equipment that increase transponder reads
- Nearly \$300,000 annual savings from adjustments to I-PASS/E-ZPass reciprocity system



# More Budget Efficiencies

- Management audit underway
- Toll collection systems audit underway
- \$4.2 million in advertising and promotional support from NBC and Fox
- Exploring ways to generate non-toll revenue
- Unattended Toll Plaza Pilot Program – net gain of \$443,000 annually
- Leveraging research partnerships to reduce costs



**THANK YOU**

