



Record of Meeting | April 18, 2019

The Illinois State Toll Highway Authority (“Tollway”) Board of Directors met in regular session on Thursday, April 18, 2019 in the Boardroom of Tollway Headquarters in Downers Grove, Illinois. The Meeting was held pursuant to By-Laws of the Tollway upon call and notice of the Meeting executed by Chairman Willard S. Evans, Jr. and posted in accordance with the requirements of the *Open Meetings Act*. The Meeting was open to the public.

[Bolded entries indicate issues which may require follow-up to present or report to the Board.]

Call to Order / Pledge of Allegiance / Roll Call

Chairman Evans called the Meeting to order at approximately 9:32 a.m., inviting attendees to rise and join in the Pledge of Allegiance. He then asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Board Members Present:	Board Members Not Present:
Chairman Willard S. Evans, Jr.	Governor JB Pritzker <i>[ex officio]</i>
Director Stephen Davis	Acting Secretary Omer Osman <i>[ex officio]</i>
Director Alice Gallagher	Director Jim Connolly
Director Karen McConnaughay	Director Jim Sweeney
Director Scott Paddock	
Director Gary Perinar	
Director Cesar Santoy	

The Board Secretary declared a quorum present.

Public Comment

Chairman Evans opened the floor for public comment. No public comment was offered.

Chairman’s Items

Item 1: *Approval of the Minutes of the regular Board of Directors meeting held March 21, 2019.*

Chairman Evans called for a motion to approve **Chairman’s Item 1**, the Minutes of the regular Board of Directors meeting held on March 21, 2019, as presented. Director Davis made a motion



for approval; seconded by Director Santoy. Chairman Evans asked if there are any questions, concerns or requests for amendment. Hearing nothing, Chairman Evans called for a vote. The motion was PASSED unanimously.

Item 2: Approval of the Minutes of the Executive Session of the Regular Board of Directors Meeting held March 21, 2019.

Chairman Evans stated that without objection, action on Chairman's Item 2, concerning the minutes of closed meetings, will be deferred until after consideration in Executive Session.

Item 3: Approval of Executive Session Minutes for Public Release.

Chairman Evans called for a motion to approve **Chairman's Item 3**, the Executive Session Minutes for Public Release, as presented. Director Perinar made a motion for approval; seconded by Director Gallagher. Chairman Evans asked if there are any questions, concerns or requests for amendment. Hearing nothing, Chairman Evans called for a vote. The motion was PASSED unanimously.

Item 4: Executive Director Selection.

Chairman Evans stated that without objection, action on Chairman's Item 4, concerning a personnel matter, will be deferred until after consideration in Executive Session.

Item 5: Committee Reports.

Chairman Evans asked the chair of the following committee of the Board if she had any report to provide on the committee's recent activities:

Finance, Administration & Operations Committee

Committee Chair McConnaughay highlighted that the FAO Committee reviewed and approved 31 items for placement on the full Board agenda.

Item 6: Additional Items.

Honoring Illinois State Police: Chairman Evans requested a moment of silence in honor of the three state troopers who were tragically killed in traffic crashes this year: Trooper Gerald Ellis, Trooper Brooke Jones-Story and Trooper Christopher Lambert.

Work Zone Awareness Week: Chairman Evans reported that last week was National Work Zone Awareness Week. He highlighted various events in which Tollway staff participated to thank Tollway roadway workers and call attention to work zone safety.



Tollway Staff Acknowledgements: Chairman Evans congratulated Chief Engineering Officer Paul Kovacs, who last month was named the 2019 recipient of the national Outstanding Projects and Leaders Award in the government category by the American Society of Civil Engineers. Chairman Evans also welcomed Kathleen R. Pasulka-Brown who will serve as the Tollway's new General Counsel. He noted that Ms. Pasulka-Brown is a graduate of Harvard Law School and joins the Tollway with over 32 years of legal experience, most recently as a partner at Pugh, Jones & Johnson, P.C. in Chicago.

Executive Director's Items

National Public Safety Week: Kevin Artl, Acting Executive Director, informed Directors that this week is National Public Safety Telecommunicators week and recognized the Tollway's public safety telecommunicators who handle calls from *999 and 911 made along the Tollway, as well as emergency calls made directly to Illinois State Police District 15. Mr. Artl commended these individuals who are the direct link between drivers and the first responders who provide assistance.

Tollway Staff Acknowledgements: Mr. Artl recognized Michael Catolico from the Tollway's Business Systems department, who was recently recognized for his many years of service to the International Bridge, Tunnel and Turnpike Association.

Office of the Inspector General: Mr. Artl then introduced T.J. Hengesbach, Tollway Inspector General, to present the Office of Inspector General's Summary Activity Report for the period of September 1, 2018 to February 28, 2019. [See attached report.](#)

Mr. Hengesbach also provided for Directors an overview of the structure and mission of the Tollway Inspector General's office. [See attached presentation.](#)

Upon conclusion of the presentation, Chairman Evans asked how long Mr. Hengesbach has held the office of Inspector General. Mr. Hengesbach responded that he was appointed by the Governor in November 2015 and that his term expires in July 2020. Chairman Evans thanked Mr. Hengesbach. He then highlighted the importance he has placed on senior management working collaboratively with the Office of Inspector General to enhance the quality of Tollway operations.

Items for Consideration

Finance



Item 1: Amendment of Resolution No. 20458 to reallocate the upper limit of compensation for the Collections and Collection Litigation Services contracts.

Item 2: Award of Contract 19-0024 to Mesirow Insurance Services for the purchase of Liability Insurance Services in an amount not to exceed \$1,015,813.00 (Order Against CMS Master Contract).

Item 3: Resolution authorizing the issuance of up to \$275 million of revenue bonds to refund the outstanding Series 2010 A-1 Bonds.

Chairman Evans first requested a motion to consolidate for consideration and action Finance Items 1 through 3. Director Paddock made a motion to consolidate; seconded by Director McConnaughay. Chairman Evans called for a vote. The motion was PASSED unanimously.

The motion to consolidate these items having carried, Chairman Evans called for a motion to approve **Finance Items 1 through 3**. Director Davis made a motion for approval; seconded by Director McConnaughay. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a vote. The motion was PASSED unanimously.

Procurement

Item 1: Award of Contract 19-0037 to CDW Government LLC for the purchase of Cisco SmartNet Software and Hardware Maintenance and Support in an amount not to exceed \$524,363.32 (Order Against DoIT Master Contract).

Item 2: Award of Contract 19-0021 to Ray O'Herron Company, Inc. for the purchase of Whelen Amber Vehicle Lighting Products and Parts in an amount not to exceed \$400,000.00 (Order Against CMS Master Contract).

Item 3: Renewal of Contract 18-0046 with Energy Absorption Systems, Inc. for the purchase of Crash Attenuator Parts in an amount not to exceed \$300,000.00 (Order Against CMS Master Contract).

Item 4: Award of Contract 19-0015 to Traffix Devices, Inc. for the purchase of Trailer-Mounted Crash Attenuators in an amount not to exceed \$295,733.92 (Order Against CMS Master Contract).

Item 5: Award of Contract 19-0057 to RSM US LLP for the purchase of Process Improvement and Workforce Analysis Services in an amount not to exceed \$1,064,800.00 (Order Against CMS Master Contract).



Item 6: *Renewal of Contract 13-0218 with SDI Presence LLC for the purchase of Technology Professional Services in an amount not to exceed \$16,700,000.00 (Tollway Request for Proposal).*

Item 7: *Amendment to Contract 13-0187R with BHFX, LLC for the purchase of Web-Based Plan Room and On-Call Printing Services in an amount not to exceed \$100,355.22 (Tollway Request for Proposal).*

Item 8: *Award of Contract 18-0028R to BlueApple Health, LLC for the purchase of Health Fair Screening Services in an amount not to exceed \$161,875.00 (Tollway Invitation for Bid).*

Item 9: *Award of Contract 18-0012 to RoadSafe Traffic Systems, Inc. for the purchase of Traffic Control Channelizers in an amount not to exceed \$117,337.50 (Tollway Invitation for Bid).*

Item 10: *Award of Contract 17-0088RRR to Midwest Mobile Waterjet, LLC (d.b.a. AWT, LLC) for the purchase of Refurbishing Services for Aluminum Sign Blanks and Aluminum Extrusions in an amount not to exceed \$627,000.00 (Tollway Invitation for Bid).*

Item 11: *Award of Contract 16-0081R to Safetylane Equipment Corporation for the purchase of Mobile Column Lifts in an amount not to exceed \$196,968.40 (Tollway Invitation for Bid).*

Item 12: *Award of Contract 17-0147R to Cacioppe Communications Companies, Inc. (d.b.a. Topcon Solutions Store) for the purchase of Global Navigation Satellite System (GNSS) Equipment in an amount not to exceed \$114,240.00 (Tollway Invitation for Bid).*

Item 13: *Renewal of Contract 16-0127 with West Side Tractor Sales Co. and Buck Bros., Inc. for the purchase of John Deere Off-Road Equipment Repairs in an aggregate amount not to exceed \$105,000.00 (Tollway Invitation for Bid).*

Chairman Evans requested a motion to consolidate for consideration and action Procurement Items 1 through 13. Director Gallagher made a motion to consolidate; seconded by Director McConnaughay. Chairman Evans called for a vote. The motion was PASSED unanimously.

The motion to consolidate these items having carried, Chairman Evans called for a motion to approve **Procurement Items 1 through 13**. Director Davis made a motion for approval; seconded by Director McConnaughay. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a vote. The motion was PASSED unanimously.



Engineering

Item 1: Award of Contract I-18-4430 to F.H. Paschen, S.N. Nielsen & Associates, LLC for Roadway and Bridge Reconstruction, on the Tri-State Tollway (I-294) from Mile Post 20.7 to Mile Post 22.3 (Mile Long Bridge), in the amount of \$184,551,677.19.

Chairman Evans highlighted the critical importance of the Mile Long Bridge to the Central Tri-State Tollway (I-294) Project and asked Mr. Kovacs to provide some additional background for the Board on the scope of work in Engineering Item 1.

Upon conclusion of Mr. Kovacs summary, Chairman Evans inquired about the age of the Mile Long Bridge. Mr. Kovacs responded that the bridge was first constructed in 1958 and has undergone a number of reworks and modifications since that time.

Chairman Evans asked whether it might be more cost effective to maintain rather than rebuild the structure. Mr. Kovacs discussed safety concerns related to the structural integrity of bridges nearing the end of their lifespan, as well as the significant customer disruption and cost of the constant repairs that would be necessary.

Director Paddock inquired about outreach and communications to patrons in advance of construction. Mr. Kovacs highlighted the collaborative efforts of the Engineering, Planning and Communications departments to educate the motoring public, residents and communities impacted by the construction. He emphasized that every change in traffic pattern is communicated to the motoring public in an effort to minimize disruption. Director Gallagher commended Mr. Zuccherro and his staff for the outreach and communication provided to the Village of Western Springs in advance of work to be performed in the I-294 corridor.

Item 2: Award of Contract RR-19-4451 to F.H. Paschen, S.N. Nielsen & Associates, LLC for Pavement and Structural Preservation and Rehabilitation, on the Reagan Memorial Tollway (I-88) from Mile Post 113.6 (Illinois Route 56) to Mile Post 123.9 (East of Illinois Route 59), in the amount of \$8,190,544.95.

Item 3: Award of Contract RR-19-4455 to Native Landscape Contractors, LLC for Grading, Erosion Control and Sluice Gate Path Repair, on the Tri-State Tollway (I-294) from Mile Post 44.3 (Dempster Street) to Mile Post 44.6 (Ballard Road), in the amount of \$395,899.65.

Item 4: Award of Contract RR-18-4443 to Cardinal State, LLC for Landscape Planting Improvements, on the Jane Addams Memorial Tollway (I-90) from Mile Post 3.3 (Plaza 1 - South Beloit) to Mile Post 13.0 (East Riverside Boulevard), in the amount of \$1,059,800.00.



Item 5: Acceptance of Proposal from Knight E/A, Inc. / V3 Companies, Ltd. on I-18-4701 for Construction Corridor Manager and Owner's (Tollway) Representative Services on the Elgin O'Hare Western Access (EOWA) Corridor (Illinois Route 390/I-490), in an amount not to exceed \$94,200,000.00.

Chairman Evans stated that he will be deferring consideration of Engineering Item 5 to allow for further review.

Item 6: Acceptance of Proposal from Jacobs Engineering Group, Inc., on I-18-4700 for Design Corridor Manager Services on the Elgin O'Hare Western Access (EOWA) Corridor (Illinois Route 390/ I-90), in an amount not to exceed \$29,500,000.00.

Item 7: Acceptance of Proposal from Infrastructure Engineering, Inc., on RR-18-4434 for Construction Management Services Upon Request Services on the Reagan Memorial Tollway (I-88) and Systemwide, in an amount not to exceed \$5,000,000.00. [Recusal: Director Davis]

Item 8: Acceptance of Proposal from HDR Engineering, Inc., on Contract I-17-4296 for Supplemental Design Services, on the Tri-State Tollway (I-294), from Mile Post 17.8 (95th Street) to Mile Post 20.7 (LaGrange Road), in an amount of \$2,947,728.00 from \$16,010,435.51 to \$18,958,163.51.

Item 9: Acceptance of Proposal from Peralte-Clark, LLC, on Contract I-17-4310 for Supplemental Design, on the Tri-State Tollway (I-294) from Mile Post 29.1 (East West Connector) to Mile Post 40.0 (Balmoral Avenue), in an amount of \$336,000.00 from \$479,820.00 to \$815,820.00.

Item 10: Acceptance of Proposal from TransLand Engineering Group, LLC, on Contract RR-17-4312 for Supplemental Construction Management, on the Reagan Memorial Tollway (I-88) from Mile Post 123.4 (IL Route 59) to Mile Post 126.9 (Washington Street), in an amount of \$100,000.00 from \$699,800.00 to \$799,800.00.

Item 11: Change Order on I-18-4699 to F.H. Paschen, S.N. Nielsen & Associates, LLC for Ramp Construction on the Jane Addams Memorial Tollway (I-90) from Mile Post 73.20 (Elmhurst Road) to Mile Post 74.50 (Mount Prospect Road) and Elgin O'Hare Western Access (I-490) at Mile Post 6.25, in the amount of \$372,701.40 from \$19,486,606.72 to \$19,859,308.12. [Recusal: Director Davis]

Item 12: Land Acquisition – Transfer of Excess Property authorization for Parcel NS-703-053.1 located north of Archer and 143rd Street in Lockport in Will County. Cost to Tollway: N/A.

Chairman Evans stated that without objection, consideration of **Engineering Item 5** will be deferred.



Chairman Evans then stated that because Director Davis has indicated in advance his wish to recuse himself on Engineering Items 1, 2, 7, and 11, the Board will consider these items separately. He then requested a motion to consolidate for consideration and action Engineering Items 1, 2, 7 and 11. Director Gallagher made a motion to consolidate; seconded by Director Santoy. Chairman Evans called for a vote. The motion was PASSED, with Director Davis recusing himself.

The motion to consolidate these items having carried, Chairman Evans called for a motion to approve **Engineering Items 1, 2, 7 and 11**. Director Santoy made a motion for approval; seconded by Director McConnaughay. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Santoy, Director McConnaughay, Director Gallagher, Director Paddock, Director Perinar, Chairman Evans (6)

Nays: (0)

Recusals: Director Davis (1)

The motion was PASSED.

Chairman Evans then requested a motion to consolidate for consideration and action Engineering Items 3, 4, 6, 8, 9, 10 and 12. Director McConnaughay made a motion to consolidate; seconded by Director Perinar. Chairman Evans called for a vote. The motion was PASSED unanimously.

The motion to consolidate these items having carried, Chairman Evans called for a motion to approve **Engineering Items 3, 4, 6, 8, 9, 10 and 12**. Director McConnaughay made a motion for approval; seconded by Director Perinar. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director McConnaughay, Director Perinar, Director Davis, Director Gallagher, Director Paddock, Director Santoy, Chairman Evans (7)

Nays: (0)

The motion was PASSED.

Legal

Item 1: Approval of an Intergovernmental Agreement with the Village of Hinsdale to address matters related to rehabilitation and reconstruction of the Central Tri-State, including widening



and reconstruction of the Mile Long Bridge (Project). Cost to the Tollway: Not to exceed \$2,101,087.80. [Recusal: Director Gallagher]

Director Gallagher indicated that she wishes to recuse herself from participating in the decision regarding this item.

Item 2: Approval of an Intergovernmental Agreement with the University of Illinois to study superabsorbent polymers in concrete expected to improve durability. Cost to the Tollway: Not to exceed \$320,000.00.

Item 3: Approval of an Intergovernmental Agreement with the Illinois Department of Transportation regarding the costs associated with repairs the Tollway is making to nine bridges on the Central Tri-State. The bridge repairs being performed by the Tollway are otherwise the responsibility of the Department. Cost to the Tollway: \$0. The Department will be reimbursing the Tollway an estimated \$4,160,000.00 for repairs to nine (9) crossroad bridge structures.

Item 4: Approval of an Intergovernmental Agreement with Flagg Creek Water Reclamation District addressing the cost sharing responsibilities associated with the relocation of District pipelines and facilities. It also includes the conveyance of one parcel and a permanent easement from the District to the Tollway. Cost to the Tollway: \$0. Reimbursement by FCWRD to the Tollway will not exceed \$4,938,524.00.

Chairman Evans called for a motion to approve **Legal Item 1**. Director Santoy made a motion for approval; seconded by Director McConnaughay. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Santoy, Director McConnaughay, Director Davis, Director Paddock, Director Perinar, Chairman Evans (6)

Nays: (0)

Recusals: Director Gallagher (1)

The motion was PASSED.

Chairman Evans then requested a motion to consolidate for consideration and action Legal Items 2, 3 and 4. Director Davis made a motion to consolidate; seconded by Director McConnaughay. Chairman Evans called for a vote. The motion was PASSED unanimously.

The motion to consolidate these items having carried, Chairman Evans called for a motion to approve **Legal Items 2, 3, and 4**. Director Gallagher made a motion for approval; seconded by



Director Perinar. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a vote. The motion PASSED unanimously.

Chairman Evans stated that without objection, action on Legal items 5, 6 and 7 will be deferred until after consideration in Executive Session.

Executive Session

Chairman Evans called for a motion to enter Executive Session pursuant to exception provided in Sections 2(c)1, 2, 5, 11 and 21 of the *Open Meetings Act* to consider Tollway matters related to personnel, collective negotiating, the purchase or lease of real property, pending or probable litigation, and the minutes of closed meetings. Director Davis made a motion, pursuant to the sections specified, to enter Executive Session; seconded by Director Gallagher. Chairman Evans called for a vote. The motion was PASSED unanimously.

At approximately 10:16 a.m., the Board entered into Executive Session.

Return from Executive Session and Action (if any)

At approximately 11:07 a.m., the Board re-entered the public session of the Meeting.

Chairman's Item 2: Approval of the Minutes of the Executive Session of the Regular Board of Directors Meeting held March 21, 2019.

Chairman Evans called for a motion to approve **Chairman's Item 2**, the Minutes of the Executive Session of the Board of Directors meeting held on March 21, 2019 as amended to indicate the attendance of Director Santoy. Director Santoy made a motion for approval; seconded by Director Perinar. Chairman Evans asked if there are any questions, concerns or requests for amendment. Hearing nothing, Chairman Evans called for a vote. The motion was PASSED unanimously.

Chairman's Item 4: Approval of Executive Director Selection

Chairman Evans called for a motion to approve **Chairman's Item 4**, appointing José R. Alvarez to the position of Tollway Executive Director, consistent with terms discussed in Executive Session. Director Davis made a motion for approval; seconded by Director Santoy. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a vote. The motion was PASSED unanimously.



Legal Item 5: Authorization to Enter a Worker's Compensation Settlement – Kenneth Nudo. Cost to the Tollway: As discussed in Executive Session.

Chairman Evans called for a motion to approve **Legal Item 5**, authorizing staff to enter a worker's compensation settlement with Kenneth Nudo, consistent with terms discussed in Executive Session. Director Gallagher made a motion for approval; seconded by Director Perinar. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a vote. The motion was PASSED unanimously.

Legal Item 6: Approval of a Real Estate Settlement with BNSF Railway for the purchase of real estate parcels necessary for the reconstruction of the I-294 Mile Long Bridge. Cost to the Tollway: As discussed in Executive Session.

Chairman Evans called for a motion to approve **Legal Item 6**, authorizing staff to enter a real estate settlement with BNSF Railway, consistent with terms discussed in Executive Session. Director Davis made a motion for approval; seconded by Director Perinar. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a vote. The motion PASSED unanimously.

Legal Item 7: Approval of a Collective Bargaining Agreement with Teamsters Local 700. Cost to the Tollway: As discussed in Executive Session.

Chairman Evans called for a motion to approve **Legal Item 7**, a Collective Bargaining Agreement with Teamsters Local 700, consistent with terms discussed in Executive Session. Director Gallagher made a motion for approval; seconded by Director Perinar. Chairman Evans asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Evans called for a vote. The motion was PASSED unanimously.

Adjournment

There being no further business before the Board, Chairman Evans requested a motion to adjourn. Motion to adjourn was made by Director Davis; seconded by Director Gallagher. Chairman Evans called for a vote. The motion was PASSED unanimously.



ILLINOIS STATE TOLL HIGHWAY AUTHORITY

Minutes of the
Regular Board of Directors Meeting

Meeting Date
April 18
2019



The Meeting was adjourned at approximately 11:12 a.m.

Christi Regnery

Minutes taken by: _____

Christi Regnery
Board Secretary
Illinois State Toll Highway Authority



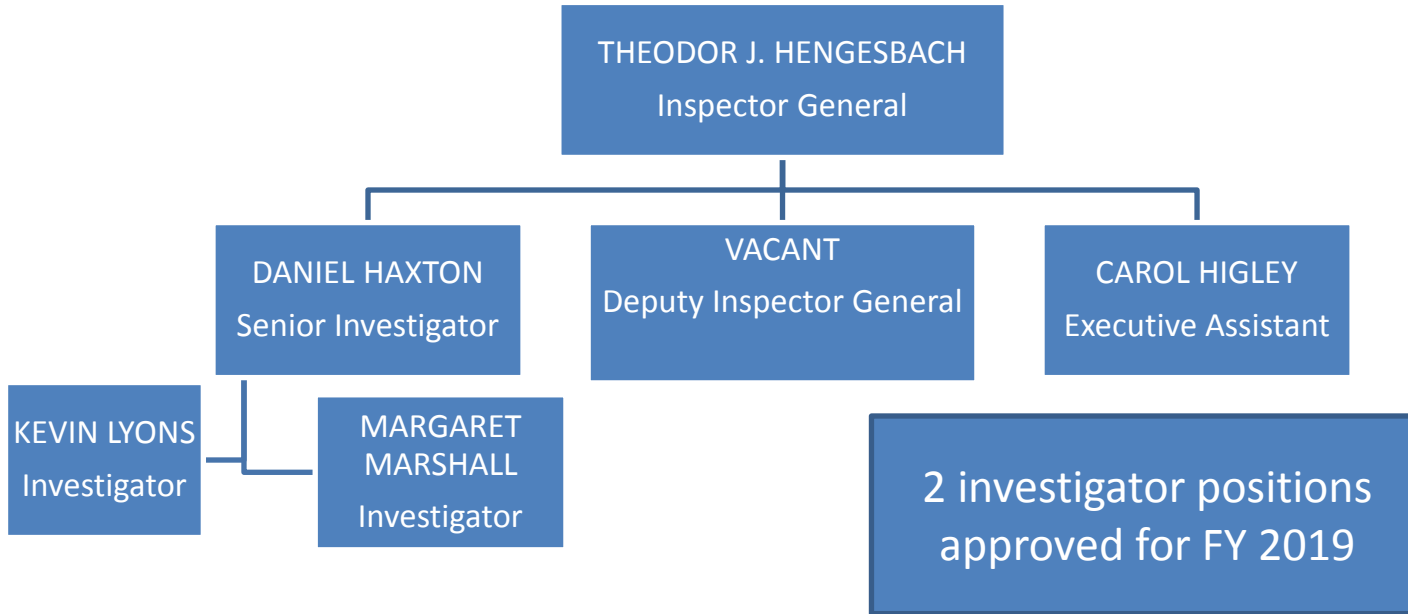
Office of the Inspector General

April 2019

Theodor J. Hengesbach



OFFICE OF THE INSPECTOR GENERAL



MISSION

The Illinois Tollway Office of the Inspector General provides independent oversight to:

- Foster effectiveness and efficiency
- Promote integrity and accountability

WHAT DOES OIG DO?

- Detect, deter, and prevent fraud, waste, abuse, corruption, misconduct, and mismanagement
- Recommend corrective or disciplinary action
- Recommend methods and procedures to improve integrity at the Tollway

HOW?

- Conduct investigations
- Work with Tollway Ethics Officer
- Authorized to review Tollway policies and programs
- Authorized to review hiring and employment files

KEY STATUTORY PROVISIONS (605 ILCS 10/8.5)

- Jurisdiction over Tollway officials, Tollway employees and Tollway contractors and vendors
- Authority to investigate complaints from any source, including anonymous sources; may self-initiate without a complaint.
- Access to all information and personnel necessary to perform the duties of the office
- Power to subpoena witnesses and compel the production of books and papers pertinent to an investigation

KEY STATUTORY PROVISIONS (605 ILCS 10/8.5)

- Issue reports in sustained matters; the Tollway has 20 days to respond
- Confidentiality of any individual providing information or reporting possible wrongdoing
- Budget and hiring independence

PUBLIC REPORTING

- Semi-annual reports summarizing activities and recommendations to Board, Governor and Legislature (March 31 and September 30)
- OIG reports on sustained cases resulting in discipline greater than 3 days



Illinois State Toll Highway Authority

Office of the Inspector General

SUMMARY ACTIVITY REPORT

For the period September 1, 2018 through February 28, 2019

Theodor J. Hengesbach
Inspector General

Hotline: 866.786.5544
Fax: 630.795.7661
<https://www.illinoistollway.com/OIG>



GOALS

- Improve outreach
- Collaborate on policy and process improvements and training
- Ensure thorough, timely investigations and reviews
- Produce well-written reports that provide basis for action

REPORT WRONGDOING

You can make a difference – Report fraud, waste, abuse, corruption, misconduct and mismanagement

- **Hotline:** 866-7TOLL-IG (866-786-5544)
- **Online:** www.illinoistollway.com/OIG (Submit an encrypted report)
- **Office:** Third Floor, NE corner of CA



THANK YOU

