WELCOME CHAIRMAN WILL EVANS
WELCOME EXECUTIVE DIRECTOR JOSÉ ALVAREZ
AGENDA

Move Illinois Update
Importance of Safety
Central Tri-State Project
How a Capital Program Affects Tolling
Diversity Update
Q&A Panel
Since Move Illinois began, spent nearly $7 billion

In 2019, work continues on I-490 Tollway Central Tri-State

In 2019, anticipate advertising 50 construction contracts worth $1.3 billion
ROADWAY SAFETY
IT’S EVERYONE’S RESPONSIBILITY
Follow maintenance of traffic

Be mindful entering/exiting work zones

Request trooper assistance as needed

Automated work zone speed detection
CENTRAL TRI-STATE TOLLWAY (I-294) PROGRESS

THROUGH APRIL 2019

25% corridor budget committed
49 construction and professional service contracts awarded
60% of corridor designed

PROJECT GOALS

95% of corridor designed by end of 2019
Flexibility to move projects forward
40% of corridor constructed by end of 2022
### CENTRAL TRI-STATE TOLLWAY SCHEDULE

<table>
<thead>
<tr>
<th>PROJECT LIMITS</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>2024</th>
<th>2025</th>
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<tbody>
<tr>
<td>95th Street to LaGrange Road (4296)</td>
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<td>Mile Long Bridge (4221)</td>
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<td>North Avenue to Wolf Road (EOWA)</td>
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<td>O’Hare Oasis to Balmoral Avenue (4303)</td>
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Keep the project on schedule

Provide extra time for complex projects

Foster competitive bidding
Composite pavement selection

Material needs ramp up to 2024

Anticipated needs

• Nearly 531,000 cubic yards of concrete
• Nearly 913,000 tons of asphalt
• Quantities for the Mile Long Bridge
Ramp up to 2024

Top trades and estimated manpower:

<table>
<thead>
<tr>
<th>TRADE</th>
<th>FTE 2024</th>
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<td>Laborer</td>
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<td>Operator</td>
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<td>Iron worker</td>
<td>129</td>
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<tr>
<td>Electrician</td>
<td>120</td>
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<tr>
<td>Carpenter</td>
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SMART POWERED LANES PILOT PROJECT
CAPITAL PROGRAM AFFECTS ALL ASPECTS OF THE AGENCY

- Need for more power
- Need to address increased volume
- Need to adopt complex processing systems
Focused on...

- Scalability
- Flexibility
- Transparency

Process:

1. Request for Information
2. 7,000 requirements and detailed flow charts
3. Request for Proposals (qualifications-based)
4. Accenture Tolling Solution
Expanding...

- Revenues
- Customer Service
- Transparency
- Security
- New toll plazas, new cameras and new ATPMs
- Full transaction lifecycle integrity, with full monitoring and alarms
- Improved file format and file management with third-parties
- Long-awaited new business rules
- Separate and robust testing and training environments
EXPANDED CUSTOMER SERVICE

Improvements

• Modern website for improved self-service
• Automation of emails and robocalls
• Temporary license plate capability
• Online search-by-plate functionality
• Expanded correspondence
• Case management capability to prevent human error
EXPANDED TRANSPARENCY

- Full transaction lifecycle integrity
- Expanded account correspondence records
- Data integrity between tables
- Robust reporting capability
EXPANDED SECURITY

- Tokenized credit card data
- PIN pads for credit card transactions
- Audit trail of transactions and account access
- Modern password and access management
- 24/7 robust monitoring
- Predictable and robust patching and release schedules
Even with tremendous expansion and enhancement, the Tollway’s cost per transaction has remained stable.

- Growth in transaction volume
- Reduction in leakage
- Faster introduction of new revenue programs
- Automation of previously manual processes
- Improved self-service capacity
- State contracts for infrastructure
- Modular storage
LESSONS LEARNED

- Prepare stakeholders for the active, 24/7 support of a modern system
- Size the infrastructure, but round up
- Size the network, but round up
- Prepare for constant patches and releases related to security
- Carefully prepare customers for online security changes
- Carefully message the value being delivered
CONTINUED COMMITMENT TO DIVERSITY
Access
• 465 D/M/WBE and veteran-owned firms associated with Move Illinois
• Nearly 390 Earned Credit Program (ECP) hires since 2005
• 18 ConstructionWorks provider locations offer access to workforce training

Participation
• $1.9 billion committed to small, diverse and veteran firms since the start of Move Illinois
• $111.5 million paid to certified veteran-owned businesses since 2015
• Nearly 45% minority workforce on Tollway construction projects

Advancement
• Nearly 470 unique businesses served by Technical Assistance
• 154 Partnering for Growth agreements
DIVERSITY PROGRAMS

PROFESSIONAL SERVICES
Disadvantages Business Enterprise Program
Partnership for Growth – Professional Services
Veteran Business Program

CONSTRUCTION
ConstructionWorks
Disadvantages Business Enterprise Program
Earned Credit Program
Equal Employment Opportunities Program
Job Order Contracting
Partnering for Growth – Construction
Small Business Initiative
Technical Assistance
Veteran Business Program
Benefits for Contractors

- Access to skilled workers
- Diversity your workforce
- Earn bid credits
- Increase chances of winning contracts
- Marketing edge for subcontractors
- Pre-screened and trained candidates
- Receive cash incentives

Variety of Skilled Workers Available

Ready for the heavy highway construction industry

- Equipment Operators
- Iron Workers
- Carpenters
- Cement Masons
- Electricians
- Laborers
Program Simplicity

- Templates are available online
- Agreements are possible with current subs
- Mentors may incorporate protégés into existing training programs

Benefits and Incentives

- Prime contractors earn bid credits
- Prime consultants earn DBE credit
- Protégé firms gain experience necessary to grow and succeed
- Increases pool of experienced contractors and consultants ready to perform on Tollway projects
- Supports existing Diversity programs
What's the status of the railroad agreement?

When will the next PSB be available?

Is the Tollway going to take over I-80?
THANK YOU