

Customer Services Provided

Where Can I?	Online	Customer Service Center	Jewel-Osco	Road Ranger
Get an Account Application	✓	✓		
Open a New Account	✓	✓		
Get I-PASS (motorcycle)	✓	✓	✓	✓
Get I-PASS (passenger vehicle)	✓	✓	✓	✓
Get I-PASS (truck [commercial] and E-ZPass "blue" transponder)		✓		✓
Get I-PASS (license plate tag)		✓		
Sign up for I-PASS Assist		✓		
Add a Transponder	✓	✓		
Activate a New Transponder	✓	✓		
Review/Update Account Information	✓	✓		
Add Funds	✓	✓		
Merge Multiple Accounts		✓		
Separate Current Accounts		✓		
Resolve Violation Notices		✓		
Replace a Transponder		✓		
Test a Transponder Battery ⁺		✓		
Get Mounting Strips [*]		✓		
Close an Account		✓		
Purchase Gift Cards [^]		✓	✓	

^{*} Free mounting strips are available at all tollbooths, Customer Service Centers and 7-Eleven locations at the Tollway Oases.

[^] Gift cards are not available at the DeKalb Oases Customer Service Center.

⁺ Downers Grove location only.