



The Illinois Tollway developed I-PASS Assist to assist income-eligible to easily and affordably obtain an I-PASS. I-PASS Assist works like a standard I-PASS account, but allows eligible drivers to purchase at a discount of \$20. If you are enrolled in Medicaid, you qualify for I-PASS Assist.

QUESTIONS WE HEAR

Am I eligible for I-PASS Assist?

If you are enrolled in Medicaid you qualify for I-PASS Assist. Contact the Department of Public Aid about the criteria for Medicaid.

A customer interested in opening an I-PASS Assist Account will need to present a valid ID, such as an Illinois driver's license, as well as documentation verifying they are enrolled in Medicaid (administered through the Department of Public Aid) or the Illinois Link Card program (which provides benefits from the Supplemental Nutrition Assistance Program (SNAP), formerly food stamps, and is administered through the Department of Human Services).

Where can I obtain I-PASS Assist?

If you are eligible, I-PASS Assist can be obtained by visiting one of the Tollway's Customer Service Centers. The Customer Service Centers are open Monday through Friday from 7 a.m. until 6 p.m. Find a Customer Service Center near you or call 800-UC-IPASS (800-824-7277).

What do I need to obtain I-PASS Assist?

You must present a valid ID, such as an Illinois driver's license, as well as **documentation verifying membership in the Medicaid program**. You may open an I-PASS Assist account with cash, check or a credit/debit card.

How much does I-PASS Assist cost?

I-PASS Assist is \$20, which includes a \$10 deposit and \$10 in prepaid tolls.

You must keep your I-PASS replenished in increments of at least \$20 to avoid toll violations.

Automatic Replenishment

This program allows you to preauthorize payments of \$20 from a credit or debit card. The I-PASS Assist account will be replenished when the balance falls to \$3.00.

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I·PASS