

Customer Services Provided

Where Can I?	Online	Phone	Customer Service Center	Jewel-Osco	Road Ranger
Get an Account Application	✓	✓	✓		
Open a New Account	✓	✓	✓	✓	
Get I-PASS (motorcycle)	✓	✓	✓	✓	✓
Get I-PASS (passenger vehicle)	✓	✓	✓	✓	✓
Get I-PASS (truck (commercial) and E-ZPass "blue" transponder)		✓	✓		✓
Get I-PASS (license plate tag)		✓	✓		
Sign-up for I-PASS Assist			✓		
Add a Transponder	✓	✓	✓		
Activate a New Transponder	✓	✓	✓		
Review/Update Account Information	✓	✓	✓		
Add Funds	✓	✓	✓		
Merge Multiple Accounts		✓	✓		
Separate Current Accounts		✓	✓		
Resolve Violation Notices		✓	✓		
Replace a Transponder			✓		
Test a Transponder Battery+			✓		
Get Mounting Strips*			✓		
Close an Account		✓	✓		
Purchase Gift Cards^			✓	✓	

*Free mounting strips are available at all Customer Service Centers and 7-Eleven locations at the Tollway Oases.

^Gift cards not available at the Hinsdale or DeKalb Oases Customer Service Centers.

+Downers Grove location only