



August 21, 2014

Dear Sir or Madam:

We have identified your I-PASS account as having been inactive for the past seven years. We need your assistance in reconciling the remaining account balance and deposit so that those funds can be returned to you. Below are three options to reconcile your account:

Option 1: Close your I-PASS account and get a refund.

If you have an I-PASS transponder(s) registered to your account and wish to reclaim your deposit, as well as any remaining funds credited to the account, you may close your account in person or by mail:

In person:* Please bring your I-PASS transponder(s) to either the Illinois Tollway Customer Service Center located at Tollway headquarters in Downers Grove or at one of our six oases locations. For locations and hours, please visit www.illinoistollway.com.

By mail: Please wrap your I-PASS transponder(s) in aluminum foil and include a letter requesting that the account be closed. The letter should include your name and return address. Please mail to I-PASS Fulfillment Center, P.O. Box 806518, Chicago, IL 60680. Your balance and deposit will be refunded within 45 days of receipt, less any administrative fees, provided the transponder is returned in good condition. If a transponder has been painted or otherwise altered, the deposit will be forfeited.

Option 2: Keep your I-PASS account open.

If you would like to keep your I-PASS account open, please contact us at 1-800-UC-IPASS (1-800-824-7277) Monday through Friday from 6 a.m. to 10 p.m. or Saturday and Sunday from 8 a.m. to 5 p.m. You also may visit an Illinois Tollway Customer Service Center located at Tollway headquarters in Downers Grove or at one of our six oases locations.

Option 3: Wait and have I-PASS account funds transferred to the state's I-Cash program.

If you do not take any action by October 1, 2014, the Illinois Tollway will close your account and have any remaining funds credited to your account transferred to the Illinois State Treasurer's I-Cash Program.



Through I-Cash, Illinois residents get connected with their unclaimed property. One in eight Illinois residents has an asset to be claimed in I-Cash. The state currently has \$2.1 billion dollars in cash, plus contents from Illinois bank safe deposit boxes, which need to be returned to Illinois residents. For more information, or to search for assets online, visit www.icash.illinois.gov.

Thank you in advance for your assistance. Please contact us if you have any questions about your I-PASS account.

Sincerely,

I-PASS Customer Service

* Please be advised that without proper documentation, we will only be able to issue a refund to the account holder. If you are acting as the administrator, executor or personal representative of an estate, submit a current copy of the letters of office certifying your appointment. If there was a will associated with the estate, either probated or not probated, you must submit a certified copy of the will. If the estate was probated, you must also submit the order admitting the will to probate and a certified copy of the final distribution order. If there was no will, please submit a small estate affidavit. If you are acting as a guardian, conservator, trustee or as an officer of an organization, submit a current copy of your appointment or court order verifying your authority.