

The Illinois Tollway is encouraging customers to mount an I-PASS in every car that uses the Tollway in order to receive a 50 percent discount on tolls.

Here's what customers need to know:

If you are an I-PASS customer who uses the Illinois Tollway with a transponder mounted in the car you are driving and keeps your I-PASS account in good standing, nothing changes for you.

Drivers who regularly use the Tollway without a transponder mounted in the car they are driving run the risk of losing the 50 percent discount and paying the cash toll rate.

QUESTIONS WE HEAR

Can I move my transponder between my cars?

Transponders can be shared between cars and motorcycles registered to the same I-PASS account, but the transponder must be properly mounted in your vehicle whenever you drive on the Tollway.

Sharing a transponder puts you at risk of forgetting to move the transponder. Be safe, and put a transponder in every vehicle. No transponder, no discount.

Do I have to have a balance for each of my transponders?

No, I-PASS Shared Balance allows all transponders to draw from the same, single prepaid account balance.

This means each transponder does not need to maintain a separate balance.

If multiple vehicles are sharing a single transponder, each vehicle must be registered to the I-PASS account.

I-PASS customers can use online account management to add a vehicle by visiting the "About I-PASS" section of the Tollway's website, illinoistollway.com.

How do I know if my transponder is being read?

The transponder should be secured to your windshield using removable mounting strips. These strips are available at no cost at all Customer Service Centers and every manned plaza.

Ways to test your transponder:

- Drive through a tollbooth lane at a manned plaza – the toll collector will raise the gate if there is a successful read.
- Drive through an I-PASS Only lane on a ramp. If there is a blue or yellow light that blinks, your device is working.
- Drive through an automatic coin machine lane – the green (THANK YOU) lights will let you know that the device is working.



**PUT AN I-PASS
IN EVERY CAR**

**A \$10 deposit is required
for each transponder.**

WHERE TO GET AN I-PASS

ONLINE

Visit illinoistollway.com and click "Get I-PASS Now".

BY PHONE

Call 1-800-UC-IPASS
(1-800-824-7277).

IN PERSON

Customer Service Center

I-PASS transponders for passenger or commercial vehicles are available at all Customer Service Centers.

Jewel-Osco*

I-PASS transponders for passenger vehicles are available at nearly 200 Jewel-Osco locations.

Road Ranger*

I-PASS transponders for passenger or commercial vehicles are available at six Road Ranger locations in Northwest Illinois.

*Transponders purchased at Jewel-Osco or Road Ranger are preloaded with \$20 in tolls. A \$2.90 service charge is applied per transponder.

BY MAIL

Download the I-PASS application at illinoistollway.com. Make checks or money orders payable to the Illinois Tollway. Mail a completed application with payment to:

I-PASS Customer Service
2700 Ogden Avenue
Downers Grove, IL 60515