I-PASS

KEY FACTS

- I-PASS customers experience faster, safer and more convenient commutes and save time and money.
- An I-PASS transponder eliminates the need for customers to stop at a gate by allowing them to drive in the open road tolling lanes.
- I-PASS customers pay 50 percent less than those who pay cash.

HOW TO GET I-PASS

- To obtain an I-PASS transponder, customers can order online at www.illinoistollway.com, by phone 1-800-UC-I-PASS (1-800-824-7277), in person at Jewel-Osco or at an Illinois Tollway Customer Service Center. They will need to provide basic information and $50 ($10 refundable deposit/$40 prepaid tolls) for automatic replenishment or $60 ($20 refundable deposit/$40 prepaid tolls) for manual replenishment.
- Funds can be added to I-PASS accounts online with a gift card, credit or debit card or in person at a Customer Service Center with cash, gift card, credit or debit card. Unused funds remain available as long as the account is open.
- Tollway customers enrolled in Medicaid or who qualify for food stamps can participate in I-PASS Assist, a program allowing eligible drivers to open an I-PASS account for $20 ($10 refundable deposit/$10 prepaid tolls) and replenish their accounts at the same rate.

HOW I-PASS WORKS

- After opening an I-PASS account, customers receive a small white plastic device called a transponder that is typically mounted on their windshield.
- As an I-PASS customer travels through a toll plaza, a radio antenna sends a signal to the I-PASS transponder that triggers the deduction of a toll from the customer’s account.
- I-PASS is accepted in all lanes on the Illinois Tollway. Customers do not need to change lanes when approaching a toll plaza.
- Customers can use their I-PASS on E-ZPass roads, the Chicago Skyway and the Indiana Toll Road.
- I-PASS customers can avoid toll violations by keeping their account information up-to-date and maintaining the proper fund balance.
- Tollway customers have a seven-day grace period to pay a missed toll online or by mail. For more information, customers can visit www.illinoistollway.com.

Updated 08/21/12