

**ILLINOIS TOLLWAY**  
**GENERAL LOCATING INFORMATION**  
**WEB A-36 [www.illinoisvirtualtollway.com/doingbusiness.aspx](http://www.illinoisvirtualtollway.com/doingbusiness.aspx)**

The Illinois Tollway does not participate in the J.U.L.I.E. One-Call System or the National 811 Locate Routing Program. If you are doing work on the Tollway or near the ramps, you must use the A-36 system for all locate requests. You must have a valid State, Tollway, or County Contract Number or a valid Permit Number to enter a request. For more information, contact Joe Flynn: 630-241-6800 ext. 3860).

**GUIDELINES**

- The A-36 program is not a 24/7 system; the premise is based on a 7:00 a.m. – 2:00 p.m. Monday through Friday schedule The Tollway Locating A-36 system only processes locates Monday through Friday from 7:00 am to 2:00 pm
- The maximum locating distance per A-36 is one (1) mile and in one (1) direction
- The area to be located must be marked with WHITE stakes, flags, and/or paint
- A plan sheet (sketch) showing the exact location of the request with corresponding Tollway mile markers must be included with your A-36 application (construction match line/station numbers are not acceptable)
- All contractors, sub-contractors, sub-sub-contractors, etc. must submit their own A-36 locate request - piggy-backing will not be tolerated
- An A-36 becomes “LIVE” (accessible) after 2:00 p.m. two (2) business days (48 hours) after the activation date of the A-36 and is valid for 28 days

**GENERAL LOCATES (New)** – Must be field marked with stakes and/or paint (white only). WORK MUST BE STARTED WITHIN 14 DAYS OF ACTIVE REQUEST, otherwise, a new locate request must be entered. An A-36 is valid for 28 calendar days.

**REFRESH LOCATES** – Anything at the site that has caused the markings to become indistinguishable (weather,, vandalism, etc.) will require a refresh. Refreshed marks (re-marked by the locator) are valid for 28 calendar days. The contractor must perform their due diligence, keeping the locate marks legible.

**EXTEND LOCATES** – Utilized only to update/inform the Tollway that your company is still working on the project for another 28 days AND that the marks are still visible and will not be refreshed.

**JOINT MEETS** – A meet to discuss the job at a location at or near the point of work. The Tollway must have at least a two (2) day notice before the scheduled joint meet. No locates are done at a joint meet. Prints are typically distributed at these meets. After a Joint Meet, the Contractor must wait an additional two (2) days to have the area located, for a total of four (4) business days before the A-36 becomes live/active.

**SOIL BORINGS** – A Soil Boring Request MUST be requested in conjunction with a Joint Meet. The location of the soil borings must be pre-marked and numbered (a white line and must be marked with WHITE flags or 40” tall wood lathes marked with a number). All of this must be completed before the necessary Joint Meet.

**VERIFICATION OF SERVICES** – A Verification of Services cannot be requested until an A-36 Locate Request has been submitted. After the Applicant field marks the designated area with white paint or lathes, a **Verification of Services** may be requested if the contractor’s work is within the Tolerance Zone (24 inches on either side of the marked area). The contractor must hydro-vacuum or hand-dig (pothole) to expose the Tollway fiber 360 degrees (top, sides, and bottom). It may be necessary to expose (pothole) the cable within the Tolerance Zone every 50 feet. For contractor work running alongside/parallel with the fiber optic cables and within the Tolerance Zone, a Watch and Protect can be requested only after the **Verification of Services** is completed.

For any questions or concerns, please contact:

Joe Flynn – (630) 241-6800 Ext. 3860