

Cashless Tolling on the Illinois Route 390 Tollway

The Illinois Tollway recently implemented the first, all-electronic Tollway along Illinois Route 390. Cashless tolling provides all customers – residents, businesses and visitors – with continuous travel at highway speeds throughout the Tollway.

Utilizing the newest technologies in the industry to electronically collect tolls from customers, the Illinois Tollway provides an efficient, cost-effective and safe transportation network.

In a recent survey throughout the area, more than 90 percent of drivers currently traveling along the corridor have and use an I-PASS. Of those without an I-PASS, nearly one-quarter indicated that they would obtain one to use the new roadway once it opens.

Savings – Save money on tolls using I-PASS (50 percent off), reduce fuel consumption by eliminating stop-and-go driving and save money on gas

Convenience – Eliminate the need to make a decision at toll collection point

Safety – Don't need to slow down, change lanes or stop to pay

Environment – Traffic noise and emissions are reduced through elimination of stopping at intersections



www.illinoistollway.com
1-800-UC-IPASS (1-800-824-7277)



Cashless Tolling on Illinois Route 390 Tollway

Cashless tolling is underway along the Illinois Route 390 Tollway from Lake Street to I-290. Cashless tolling means no coin baskets or toll booths along the roadway – **cash is not accepted**. This is the first, all-electronic roadway on the Illinois Tollway system, which provides for a safer, more efficient and seamless method of collecting tolls from customers.

The Illinois Route 390 Tollway is part of the \$3.4 billion Elgin O'Hare Western Access Project, which includes 17 miles of new roads and 15 new or improved interchanges.



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How Does it Work?

Toll collection equipment over the traffic lanes reads the I-PASS transponder on the windshield and automatically collects tolls. Drivers continue at normal speeds without the need to slow down or stop to pay at a toll.



I have an I-PASS. What do I need to do?

Nothing! I-PASS customers can drive on the Illinois Route 390 Tollway and benefit from a 50 percent discount on tolls. Remember, transponders need to be mounted correctly. Multiple vehicles can be linked to an I-PASS account, but each vehicle needs a separate transponder.



Tolls are lower on the Illinois Route 390 Tollway because they are assessed more frequently than other parts of the system. This allows for greater sensitivity for shorter trips and helps local communities provide congestion relief on adjacent roads.

Rates and Schedule

Tolling on the western segment of the Illinois Route 390 Tollway is underway. The eastern portion is scheduled to open and tolling will begin by the end of 2017.



Where can I get an I-PASS?

Get a transponder in person, online, by phone or by mail.

In Person

The nearest Customer Service Centers are at the O'Hare Oasis along the Tri-State Tollway (I-294, milepost 38) or the Illinois Tollway headquarters in Downers Grove.

Nearly 200 Jewel-Osco locations* in Illinois provide I-PASS transponders including:

- Carol Stream - 750 W. Army Trail Road
- Elk Grove Village - 20 Biesterfield Road
- Glendale Heights - 2164 Bloomingdale Road
- Schaumburg - 1151 S. Roselle Road and 2501 Schaumburg Road
- Streamwood - 217 Irving Park Road
- Wood Dale - 343 W. Irving Park Road

*Jewel-Osco applies a \$2.90 service charge per transponder. Activation is required for transponders; instructions are included in the transponder box.

By Phone

1-800-UC-IPASS (1-800-824-7277)

Online

www.illinoistollway.com
and click "Get I-PASS Now."

By Mail

Download the I-PASS application at www.illinoistollway.com. Make checks or money orders payable to the Illinois Tollway and mail a completed application with payment to I-PASS Customer Service, 2700 Ogden Avenue, Downers Grove, IL 60515.

Unpaid Toll?

Since there are no toll booths or coin baskets available along Illinois Route 390, all customers are driving on an I-PASS Tollway. Drivers with unpaid tolls should make note of the location by identifying the toll plaza name or number or the nearest milepost and go online or pay by mail within the 7-day grace period.



Ways to avoid unpaid tolls and violations:

- Get an I-PASS transponder and mount it properly on the windshield, one per car
- Pay unpaid tolls online within 7 days
- Update your account with current license plate and credit card information